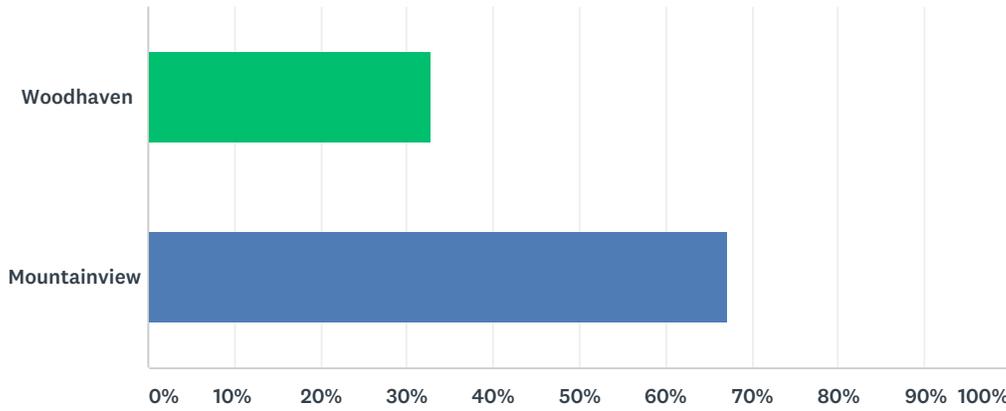


Q1 Which Okotoks neighbourhood do you live in?

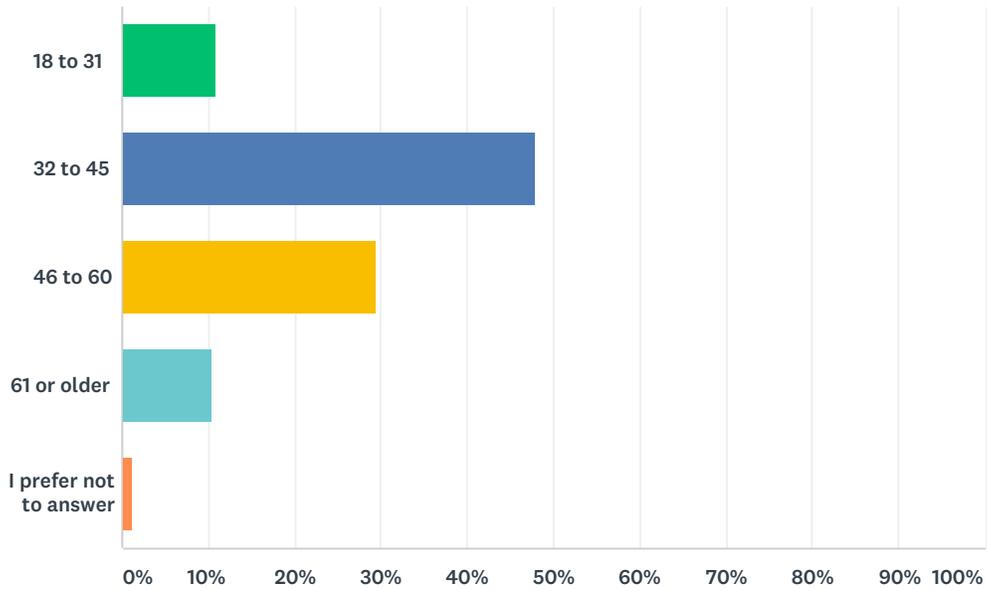
Answered: 173 Skipped: 0



ANSWER CHOICES	RESPONSES	
Woodhaven	32.95%	57
Mountainview	67.05%	116
TOTAL		173

Q2 What is your age?

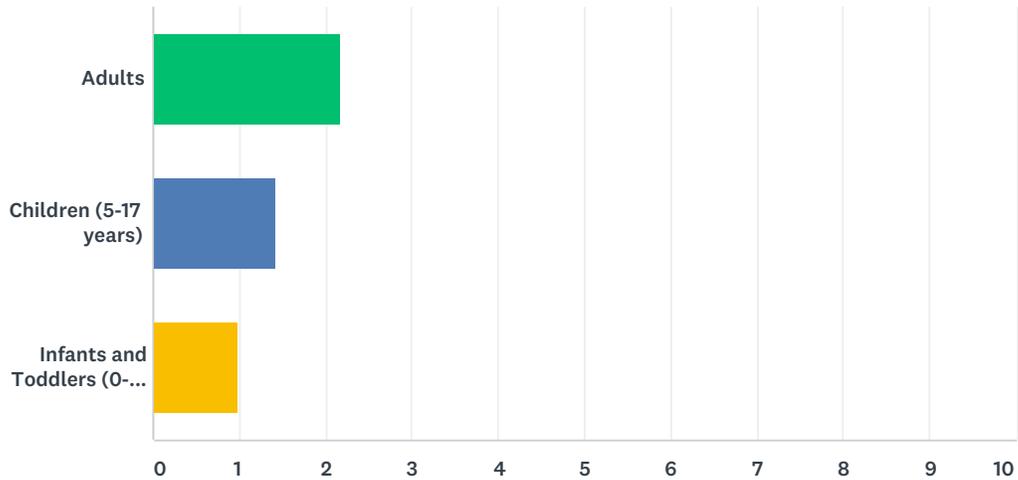
Answered: 173 Skipped: 0



ANSWER CHOICES	RESPONSES	
18 to 31	10.98%	19
32 to 45	47.98%	83
46 to 60	29.48%	51
61 or older	10.40%	18
I prefer not to answer	1.16%	2
TOTAL		173

Q3 How many adults and children reside in your home?

Answered: 173 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
Adults	2	378	173
Children (5-17 years)	1	138	97
Infants and Toddlers (0-4 years)	1	84	86
Total Respondents: 173			

#	ADULTS	DATE
1	3	10/5/2018 6:53 PM
2	3	10/5/2018 4:27 PM
3	4	10/5/2018 8:52 AM
4	2	10/4/2018 11:14 AM
5	2	10/4/2018 12:56 AM
6	3	10/3/2018 6:31 PM
7	2	10/3/2018 10:55 AM
8	3	10/2/2018 11:40 AM
9	4	10/1/2018 8:29 AM
10	2	9/30/2018 8:46 PM
11	1	9/30/2018 6:07 PM
12	2	9/30/2018 10:43 AM
13	2	9/30/2018 10:35 AM
14	1	9/29/2018 4:41 PM
15	4	9/28/2018 1:01 PM
16	2	9/28/2018 8:15 AM
17	2	9/27/2018 11:47 PM
18	2	9/27/2018 4:24 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

19	2	9/27/2018 8:35 AM
20	2	9/26/2018 2:24 PM
21	2	9/26/2018 5:29 AM
22	2	9/25/2018 6:03 PM
23	1	9/25/2018 10:57 AM
24	2	9/25/2018 4:39 AM
25	3	9/25/2018 3:46 AM
26	2	9/24/2018 8:28 PM
27	2	9/24/2018 7:10 PM
28	2	9/24/2018 4:41 PM
29	2	9/24/2018 4:00 PM
30	2	9/24/2018 8:52 AM
31	2	9/24/2018 8:24 AM
32	2	9/24/2018 8:03 AM
33	3	9/24/2018 8:02 AM
34	2	9/24/2018 7:41 AM
35	2	9/23/2018 7:27 PM
36	2	9/23/2018 6:40 PM
37	2	9/23/2018 5:04 PM
38	2	9/23/2018 2:47 PM
39	2	9/23/2018 12:00 PM
40	2	9/23/2018 9:35 AM
41	3	9/23/2018 9:33 AM
42	2	9/23/2018 6:36 AM
43	2	9/22/2018 5:57 PM
44	3	9/22/2018 3:33 PM
45	2	9/22/2018 3:20 PM
46	2	9/22/2018 1:35 PM
47	2	9/22/2018 11:11 AM
48	2	9/22/2018 10:22 AM
49	1	9/22/2018 10:14 AM
50	3	9/22/2018 9:46 AM
51	2	9/22/2018 8:17 AM
52	2	9/22/2018 7:51 AM
53	2	9/22/2018 6:50 AM
54	2	9/21/2018 11:14 PM
55	2	9/21/2018 8:17 PM
56	2	9/21/2018 4:16 PM
57	2	9/21/2018 2:15 PM
58	3	9/21/2018 1:58 PM
59	2	9/21/2018 1:39 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

60	2	9/21/2018 1:27 PM
61	2	9/21/2018 1:19 PM
62	2	9/21/2018 1:08 PM
63	1	9/21/2018 11:46 AM
64	2	9/21/2018 9:35 AM
65	2	9/21/2018 7:52 AM
66	2	9/21/2018 7:13 AM
67	2	9/20/2018 4:11 PM
68	2	9/20/2018 3:30 PM
69	2	9/20/2018 2:09 PM
70	1	9/20/2018 10:22 AM
71	4	9/20/2018 9:55 AM
72	3	9/20/2018 9:22 AM
73	2	9/20/2018 8:07 AM
74	2	9/20/2018 7:50 AM
75	2	9/20/2018 7:21 AM
76	4	9/20/2018 5:47 AM
77	3	9/20/2018 5:23 AM
78	2	9/19/2018 10:23 PM
79	2	9/19/2018 9:20 PM
80	2	9/19/2018 9:14 PM
81	2	9/19/2018 8:34 PM
82	2	9/19/2018 8:05 PM
83	2	9/19/2018 7:57 PM
84	2	9/19/2018 7:45 PM
85	2	9/19/2018 7:41 PM
86	3	9/19/2018 7:39 PM
87	2	9/19/2018 7:02 PM
88	2	9/19/2018 6:19 PM
89	2	9/19/2018 6:19 PM
90	2	9/19/2018 5:46 PM
91	2	9/19/2018 5:46 PM
92	2	9/19/2018 5:27 PM
93	2	9/19/2018 5:17 PM
94	2	9/19/2018 5:05 PM
95	1	9/19/2018 4:49 PM
96	2	9/19/2018 3:29 PM
97	2	9/19/2018 2:52 PM
98	2	9/19/2018 2:25 PM
99	2	9/19/2018 1:23 PM
100	2	9/19/2018 12:59 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

101	2	9/19/2018 12:50 PM
102	3	9/19/2018 12:31 PM
103	4	9/19/2018 12:24 PM
104	3	9/19/2018 12:11 PM
105	2	9/19/2018 12:04 PM
106	1	9/19/2018 11:54 AM
107	2	9/19/2018 11:31 AM
108	2	9/19/2018 11:29 AM
109	2	9/19/2018 11:28 AM
110	2	9/19/2018 11:18 AM
111	2	9/19/2018 11:10 AM
112	3	9/19/2018 11:08 AM
113	2	9/19/2018 11:08 AM
114	2	9/19/2018 11:06 AM
115	4	9/19/2018 11:05 AM
116	2	9/19/2018 11:03 AM
117	2	9/19/2018 11:02 AM
118	2	9/19/2018 10:34 AM
119	2	9/19/2018 10:24 AM
120	2	9/19/2018 10:24 AM
121	2	9/19/2018 10:19 AM
122	2	9/19/2018 10:15 AM
123	2	9/19/2018 10:12 AM
124	2	9/19/2018 10:10 AM
125	2	9/19/2018 10:10 AM
126	2	9/19/2018 10:05 AM
127	4	9/19/2018 9:58 AM
128	2	9/19/2018 9:56 AM
129	2	9/19/2018 9:20 AM
130	3	9/19/2018 7:52 AM
131	2	9/19/2018 7:05 AM
132	2	9/19/2018 6:37 AM
133	2	9/18/2018 10:18 PM
134	2	9/18/2018 10:02 PM
135	2	9/18/2018 8:53 PM
136	2	9/18/2018 8:45 PM
137	2	9/18/2018 8:41 PM
138	1	9/18/2018 8:31 PM
139	2	9/18/2018 7:35 PM
140	2	9/18/2018 7:11 PM
141	2	9/18/2018 6:01 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

142	2	9/18/2018 5:38 PM
143	2	9/18/2018 5:27 PM
144	2	9/18/2018 4:16 PM
145	4	9/18/2018 3:42 PM
146	2	9/18/2018 3:21 PM
147	2	9/18/2018 2:54 PM
148	2	9/18/2018 1:05 PM
149	1	9/18/2018 12:27 PM
150	2	9/18/2018 11:41 AM
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152	2	9/18/2018 9:35 AM
153	4	9/18/2018 8:23 AM
154	3	9/18/2018 8:00 AM
155	2	9/17/2018 10:07 PM
156	4	9/17/2018 8:30 PM
157	2	9/17/2018 6:18 PM
158	3	9/17/2018 5:49 PM
159	2	9/17/2018 5:48 PM
160	2	9/17/2018 5:31 PM
161	3	9/17/2018 5:30 PM
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163	2	9/17/2018 5:21 PM
164	2	9/17/2018 5:16 PM
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167	2	9/17/2018 3:21 PM
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171	2	9/17/2018 12:01 PM
172	2	9/17/2018 9:15 AM
173	2	9/17/2018 9:01 AM
#	CHILDREN (5-17 YEARS)	DATE
1	2	10/5/2018 6:53 PM
2	2	10/3/2018 10:55 AM
3	1	9/29/2018 4:41 PM
4	2	9/28/2018 8:15 AM
5	0	9/27/2018 4:24 PM
6	0	9/27/2018 8:35 AM
7	0	9/25/2018 10:57 AM
8	1	9/25/2018 3:46 AM

Every-other-week Garbage Collection Pilot Program - END SURVEY

9	1	9/24/2018 7:10 PM
10	0	9/24/2018 4:00 PM
11	2	9/24/2018 8:52 AM
12	0	9/24/2018 8:24 AM
13	2	9/24/2018 8:03 AM
14	1	9/24/2018 7:41 AM
15	4	9/23/2018 5:04 PM
16	2	9/23/2018 12:00 PM
17	0	9/23/2018 9:35 AM
18	1	9/23/2018 9:33 AM
19	0	9/23/2018 6:36 AM
20	1	9/22/2018 5:57 PM
21	0	9/22/2018 1:35 PM
22	2	9/22/2018 10:14 AM
23	0	9/22/2018 7:51 AM
24	0	9/22/2018 6:50 AM
25	2	9/21/2018 11:14 PM
26	1	9/21/2018 2:15 PM
27	0	9/21/2018 1:39 PM
28	0	9/21/2018 1:27 PM
29	2	9/21/2018 1:19 PM
30	3	9/21/2018 11:46 AM
31	3	9/21/2018 9:35 AM
32	1	9/21/2018 7:52 AM
33	2	9/21/2018 7:13 AM
34	0	9/20/2018 4:11 PM
35	2	9/20/2018 3:30 PM
36	2	9/20/2018 9:55 AM
37	2	9/20/2018 9:22 AM
38	1	9/20/2018 8:07 AM
39	0	9/20/2018 7:50 AM
40	1	9/20/2018 7:21 AM
41	2	9/20/2018 5:23 AM
42	1	9/19/2018 8:34 PM
43	2	9/19/2018 8:05 PM
44	2	9/19/2018 7:57 PM
45	2	9/19/2018 7:45 PM
46	1	9/19/2018 7:41 PM
47	2	9/19/2018 7:39 PM
48	4	9/19/2018 6:19 PM
49	1	9/19/2018 5:46 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

50	0	9/19/2018 5:17 PM
51	2	9/19/2018 5:05 PM
52	1	9/19/2018 4:49 PM
53	2	9/19/2018 3:29 PM
54	0	9/19/2018 2:25 PM
55	2	9/19/2018 1:23 PM
56	2	9/19/2018 12:59 PM
57	2	9/19/2018 12:50 PM
58	1	9/19/2018 12:11 PM
59	1	9/19/2018 11:31 AM
60	3	9/19/2018 11:10 AM
61	3	9/19/2018 11:08 AM
62	1	9/19/2018 11:05 AM
63	1	9/19/2018 11:02 AM
64	2	9/19/2018 10:24 AM
65	3	9/19/2018 10:19 AM
66	1	9/19/2018 10:15 AM
67	2	9/19/2018 10:12 AM
68	1	9/19/2018 10:10 AM
69	2	9/19/2018 10:10 AM
70	2	9/19/2018 10:05 AM
71	1	9/19/2018 9:58 AM
72	3	9/19/2018 9:20 AM
73	2	9/19/2018 7:52 AM
74	0	9/19/2018 7:05 AM
75	2	9/19/2018 6:37 AM
76	1	9/18/2018 10:18 PM
77	2	9/18/2018 8:45 PM
78	1	9/18/2018 8:41 PM
79	2	9/18/2018 8:31 PM
80	1	9/18/2018 7:35 PM
81	1	9/18/2018 6:01 PM
82	1	9/18/2018 5:38 PM
83	1	9/18/2018 3:21 PM
84	1	9/18/2018 2:54 PM
85	4	9/18/2018 1:05 PM
86	2	9/18/2018 12:27 PM
87	1	9/18/2018 9:35 AM
88	1	9/18/2018 8:23 AM
89	1	9/18/2018 8:00 AM
90	1	9/17/2018 10:07 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

91	2	9/17/2018 6:18 PM
92	1	9/17/2018 5:30 PM
93	1	9/17/2018 5:16 PM
94	1	9/17/2018 3:55 PM
95	2	9/17/2018 3:03 PM
96	2	9/17/2018 12:08 PM
97	3	9/17/2018 12:01 PM
#	INFANTS AND TODDLERS (0-4 YEARS)	DATE
1	2	10/5/2018 4:27 PM
2	1	10/4/2018 12:56 AM
3	0	9/27/2018 4:24 PM
4	0	9/27/2018 8:35 AM
5	1	9/26/2018 2:24 PM
6	0	9/25/2018 10:57 AM
7	2	9/25/2018 4:39 AM
8	1	9/24/2018 7:10 PM
9	1	9/24/2018 4:41 PM
10	0	9/24/2018 4:00 PM
11	0	9/24/2018 8:24 AM
12	0	9/23/2018 5:04 PM
13	1	9/23/2018 2:47 PM
14	0	9/23/2018 9:35 AM
15	0	9/23/2018 6:36 AM
16	1	9/22/2018 5:57 PM
17	0	9/22/2018 1:35 PM
18	1	9/22/2018 11:11 AM
19	0	9/22/2018 7:51 AM
20	0	9/22/2018 6:50 AM
21	0	9/21/2018 1:39 PM
22	0	9/21/2018 1:27 PM
23	0	9/21/2018 7:52 AM
24	0	9/20/2018 4:11 PM
25	1	9/20/2018 2:09 PM
26	0	9/20/2018 8:07 AM
27	0	9/20/2018 7:50 AM
28	2	9/20/2018 7:21 AM
29	1	9/19/2018 9:14 PM
30	0	9/19/2018 8:34 PM
31	1	9/19/2018 8:05 PM
32	0	9/19/2018 7:57 PM
33	0	9/19/2018 7:41 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

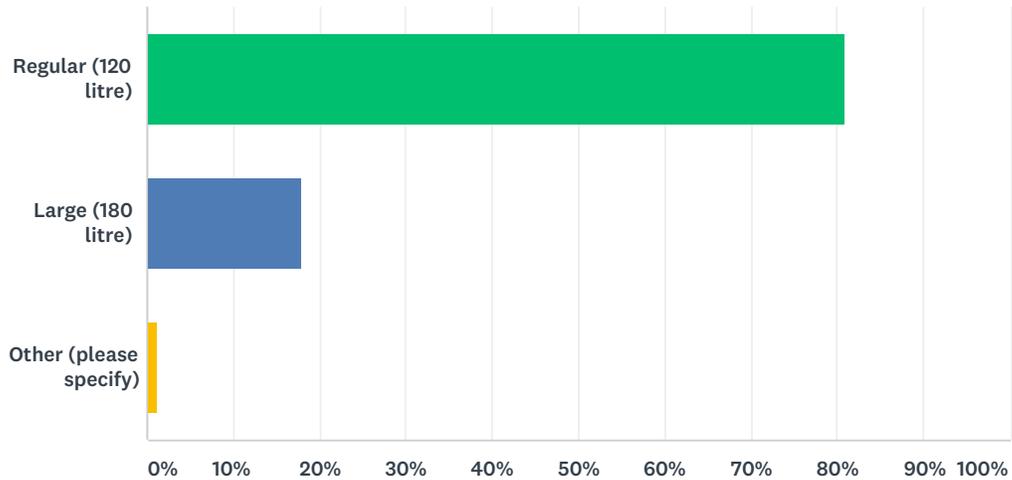
34	0	9/19/2018 7:39 PM
35	2	9/19/2018 7:02 PM
36	2	9/19/2018 6:19 PM
37	2	9/19/2018 5:46 PM
38	0	9/19/2018 5:46 PM
39	2	9/19/2018 5:27 PM
40	0	9/19/2018 5:17 PM
41	2	9/19/2018 2:52 PM
42	0	9/19/2018 2:25 PM
43	2	9/19/2018 12:59 PM
44	1	9/19/2018 12:50 PM
45	1	9/19/2018 12:04 PM
46	1	9/19/2018 11:31 AM
47	3	9/19/2018 11:29 AM
48	2	9/19/2018 11:28 AM
49	2	9/19/2018 11:08 AM
50	2	9/19/2018 11:06 AM
51	1	9/19/2018 11:02 AM
52	4	9/19/2018 10:34 AM
53	2	9/19/2018 10:24 AM
54	0	9/19/2018 10:15 AM
55	0	9/19/2018 10:12 AM
56	0	9/19/2018 10:10 AM
57	1	9/19/2018 10:10 AM
58	1	9/19/2018 9:58 AM
59	2	9/19/2018 9:56 AM
60	1	9/19/2018 7:52 AM
61	1	9/19/2018 7:05 AM
62	2	9/19/2018 6:37 AM
63	1	9/18/2018 10:18 PM
64	1	9/18/2018 10:02 PM
65	1	9/18/2018 8:53 PM
66	1	9/18/2018 8:41 PM
67	1	9/18/2018 7:35 PM
68	1	9/18/2018 7:11 PM
69	1	9/18/2018 6:01 PM
70	1	9/18/2018 5:38 PM
71	3	9/18/2018 4:16 PM
72	2	9/18/2018 3:42 PM
73	1	9/18/2018 3:21 PM
74	0	9/18/2018 12:27 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

75	2	9/18/2018 8:00 AM
76	1	9/17/2018 10:07 PM
77	2	9/17/2018 8:30 PM
78	2	9/17/2018 5:48 PM
79	1	9/17/2018 5:27 PM
80	1	9/17/2018 5:21 PM
81	1	9/17/2018 4:46 PM
82	1	9/17/2018 3:55 PM
83	2	9/17/2018 3:21 PM
84	1	9/17/2018 12:08 PM
85	0	9/17/2018 12:01 PM
86	1	9/17/2018 9:01 AM

Q4 What size was your black garbage cart prior to the waste pilot?

Answered: 173 Skipped: 0

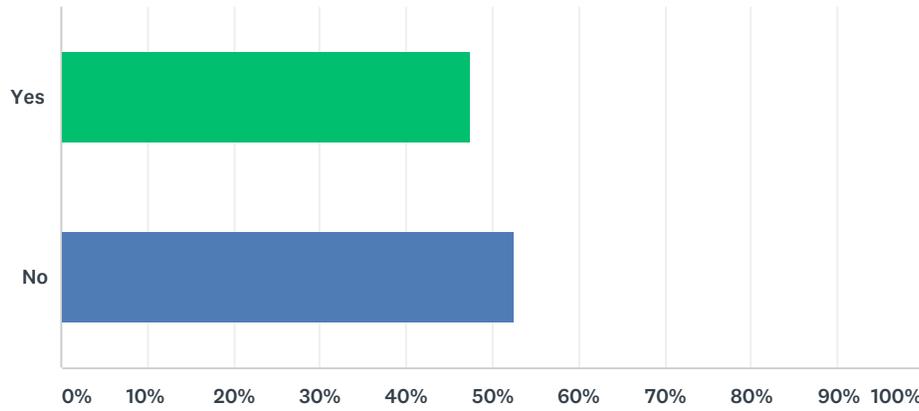


ANSWER CHOICES	RESPONSES	
Regular (120 litre)	80.92%	140
Large (180 litre)	17.92%	31
Other (please specify)	1.16%	2
TOTAL		173

#	OTHER (PLEASE SPECIFY)	DATE
1	Even though we pay for garbage pick-up with our utility bill, we requested to not have a grey cart for our small handful of legitimate garbage we produce a week (which out of interest, we place into a public garbage bin). We also opted out of having a blue cart as we are choosing to do our recycling at the Eco Center, which we also utilize the yard waste container for any excess seasonal yard waste we have.	10/4/2018 1:45 PM
2	Just moved into the area as the pilot began	9/18/2018 12:28 PM

Q5 Did you increase your cart size during the pilot?

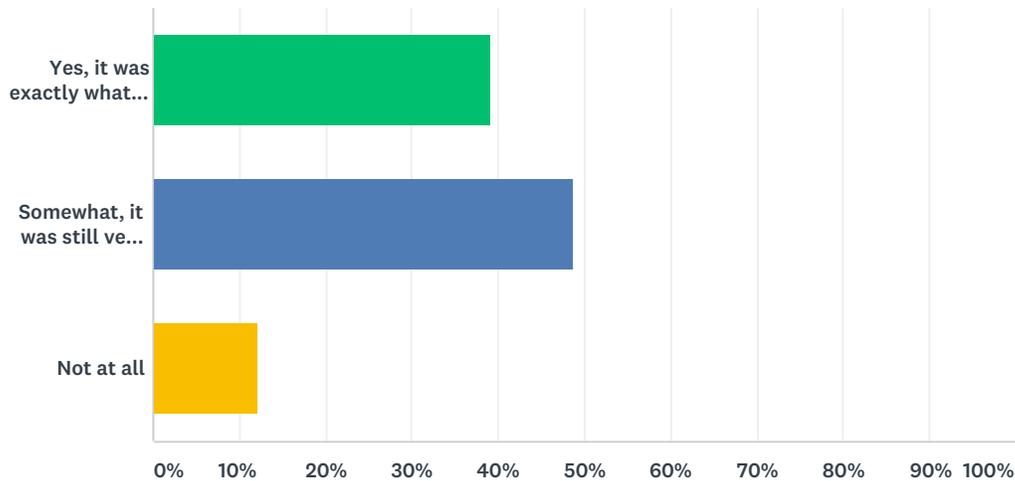
Answered: 173 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	47.40%	82
No	52.60%	91
TOTAL		173

Q6 Did the larger cart size help you manage your garbage adequately during the pilot?

Answered: 82 Skipped: 91



ANSWER CHOICES	RESPONSES
Yes, it was exactly what I needed	39.02% 32
Somewhat, it was still very full every week	48.78% 40
Not at all	12.20% 10
TOTAL	82

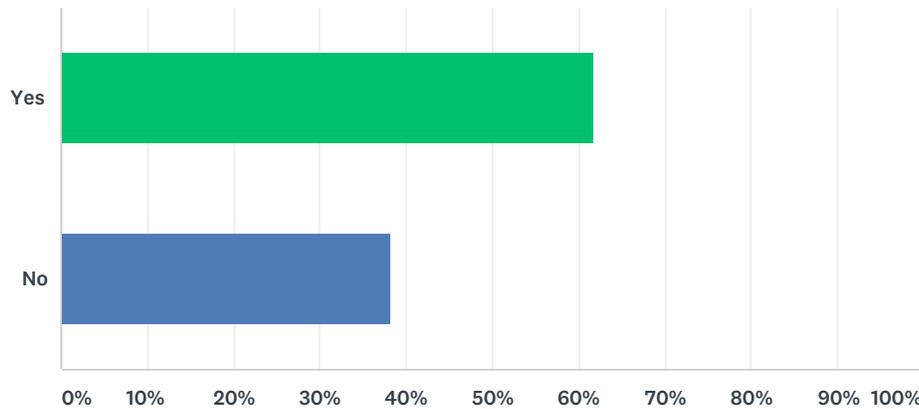
#	COMMENTS	DATE
1	Packed full by garbage day and very smelly	10/4/2018 12:57 AM
2	With young children and lots of diapers, we could barely keep up before this ridiculous pilot. A 50% larger cart with half the pickup effectively reduced our service to 75% of previous capacity. Our bin was overflowing regularly and we were forced to find alternative and often undesirable ways to get rid of the excess garbage.	9/20/2018 7:25 AM
3	We had 2 x 180L and they were full but sufficient.	9/19/2018 6:20 PM
4	We did not request a larger bin, but got one instead of a couple extra bags as backup, as offered by the representative who came to our door	9/19/2018 5:49 PM
5	2 adults and 2 kids! I need garbage to come once a week	9/19/2018 5:48 PM
6	Some weeks we still had excess garbage that wouldn't fit in our large bin	9/19/2018 2:53 PM
7	The only issues we would have is if we went away during our garbage day, when we'd return we'd be struggling for another extra week	9/19/2018 1:24 PM
8	Before the pilot, we never had problems with the smaller bin other than major holidays or birthdays. During the pilot, we had no issues with the larger bin, although I think there would have been issues if we had stuck with the smaller bin.	9/19/2018 12:52 PM
9	Some weeks it was a bit tight. It did help though	9/19/2018 12:05 PM
10	The smell associated with bi-weekly collection in the summer months becomes quite a nuisance. I found myself collecting the same amount of garbage. I was able to make it work in the larger bin. It would have been impossible in the smaller bin.	9/19/2018 11:21 AM

Every-other-week Garbage Collection Pilot Program - END SURVEY

11	I had twins this summer and now have one in diapers at night and 3 in diapers full time. It makes for a lot of garbage every week.	9/19/2018 10:37 AM
12	There were some weeks where we had to use other means of garbage disposal	9/19/2018 10:17 AM
13	Only made it through the pilot without excess bags by taking garbage to work.	9/18/2018 5:39 PM
14	For the most part, but I would not want to pay an addition fee to have it. If anything, a larger cart saves the town money if the plan is to have a two week pick up as opposed to weekly...this cuts your labour in half. Residents should not have to pay more for half the service.	9/18/2018 3:24 PM
15	Definitely needed the larger bin!	9/18/2018 9:36 AM
16	Larger bin worked most of the time except when we did a large house clean and had extra bags	9/17/2018 10:08 PM
17	Found local dumpsters to fill the gap	9/17/2018 3:56 PM
18	i had to take 4-6 full bags of garbage to work to accommodate all the waste garage not picked up	9/17/2018 3:21 PM
19	Most weeks it was big enough. Although there were weeks it was quite full.	9/17/2018 3:04 PM

Q7 Were you able manage your garbage adequately during the pilot with your current cart size?

Answered: 172 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	61.63%	106
No	38.37%	66
TOTAL		172

#	COMMENTS	DATE
1	It was extremely challenging	10/5/2018 6:54 PM
2	In 2010 I had the privilege of doing a 10 month work assignment in Ulsan South Korea (a more of a high density industrial city with a population then of just over 1 million people), by where 100% recycling was mandatory, any waste that was not recycled was collected in color coded bags of different sizes and priced at a premium accordingly to discourage unnecessary and thoughtless waste disposal. In my ten months of living there, I had only ~4 cups of garbage that I couldn't, or didn't know how to recycle. To a bit of an extreme but just to indicate the extent, office, residential and commercial bathrooms/cubicles have small bins in them for used toilet paper, kitchen sinks have spinning cages incorporated into their drains to remove excess liquid, prior to recycling all food scraps or waste, which then go into a separate food bin for animal feed. I wouldn't have thought it was possible to recycle to the extent that they did, if I hadn't experienced it first hand for myself. And even then at first I really resented doing it, but like anything else, it became my new norm. as did my new attitude of appreciation and respect I now have for our earth and what is possible.	10/4/2018 1:45 PM
3	The larger cart	10/4/2018 12:58 AM
4	If you miss a garbage day while on vacation you can't fit a month's worth of garbage in any container.	10/3/2018 10:56 AM
5	I ended up taking my garbage to my moms as they always had room	10/1/2018 8:30 AM
6	once we got organized on what to put in the bins, we were fine.	9/30/2018 10:35 AM
7	But it was a [REDACTED] trying to remember when it got picked up. Plus my garage stunk for most of the summer waiting for the next pick up.	9/27/2018 8:37 AM
8	Since I am the only person in my household, managing was possible. Not certain how households with more members would be able to manage with current cart size.	9/25/2018 10:59 AM
9	We are only two people(seniors), so we could go three weeks without having the bin picked up, but then would be really subsidizing the larger families who need the service weekly.	9/24/2018 8:32 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

10	only a couple of times I had to be creative when we had an event on. We used our neighbours if needed.	9/24/2018 7:11 PM
11	Every other week, I had to find an alternative dump for one extra bag.	9/24/2018 8:52 AM
12	We were out of town on two Monday pick-up days so a four-week interval between pick-ups was problematic. Otherwise we managed adequately.	9/24/2018 8:26 AM
13	We didn't fill it even for 2 week pickup.	9/24/2018 8:03 AM
14	Only because we are a family of three and we use our recycle and organics bins. Larger families would have to move to the larger bins which are the ones we should have had in the first place way back when the town rolled out new bins years ago.	9/24/2018 7:43 AM
15	One of us works out of town so only one person here 90% of the time.	9/23/2018 7:28 PM
16	Since this poorly timed trial took place during the summer months, we did not fill our garbage bin most weeks, because we were away. For times when we were home for the 2 weeks between pick ups, we had an overflowing bin.	9/23/2018 5:07 PM
17	We did withhold waste a few weeks. We would have preferred a larger can.	9/23/2018 2:47 PM
18	weekly pickup is necessary	9/23/2018 12:01 PM
19	Was borrowing space in neighbours large cart if they had space. Very inconvenient.	9/22/2018 5:59 PM
20	We could have had our garbage pick-up reduced to once a month	9/22/2018 11:12 AM
21	A couple of times the cart was full so I had to keep the extra garbage in a ca in the garage. No big deal.	9/22/2018 10:24 AM
22	Found each month varied.	9/22/2018 10:15 AM
23	some weeks were good but other times we had too much as updating yard, house or family functions cause more waste. So we shared with neighbours or went to dump	9/22/2018 9:49 AM
24	The Town provided a large cart for the pilot [project period.	9/22/2018 7:52 AM
25	We are able to do every second week for black collection but I would worry about families with more children or babies where black garbage would be much higher.	9/21/2018 2:16 PM
26	Very significant increase in odor of garbage - wildlife attractant. This is an issue during warmer months but likely not of concern during colder months.	9/21/2018 1:10 PM
27	I have 3 kids every 2nd week otherwise its just myself.	9/21/2018 11:46 AM
28	We are about three weeks behind in garbage waste and can't catch up. Have been storing garbage in the garage and using our neighbours if they don't fill theirs (they said we could).	9/20/2018 2:12 PM
29	The current cart size is small enough with weekly pickup. For biweekly, it's a joke. Maybe acceptable for seniors and small families, but with larger families with many young children, it's unrealistic	9/20/2018 7:28 AM
30	Pickup of garbage once every two weeks is plenty. We moved here from Chestermere and you are only allowed 2 bags of garbage every 2 weeks in a clear bag. Having a container here is awesome and plenty of room. Your blue bins could be larger tho 😊	9/19/2018 7:51 PM
31	It needs to be the LARGE BLACK BIN	9/19/2018 7:40 PM
32	My husband dumped excess garbage off at his work site	9/19/2018 6:21 PM
33	We probably could have made due without the larger bin. A larger bin was substituted instead of the extra bags as offered	9/19/2018 5:51 PM
34	Yes with 180L. 120L would have been impossible	9/19/2018 5:28 PM
35	Most weeks yes, but not always	9/19/2018 2:53 PM
36	We had the larger one ...	9/19/2018 2:26 PM
37	Extra trips were made to the landfill to dispose of garbage.	9/19/2018 12:25 PM
38	Would not have been able to do this without the larger bin.	9/19/2018 12:06 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

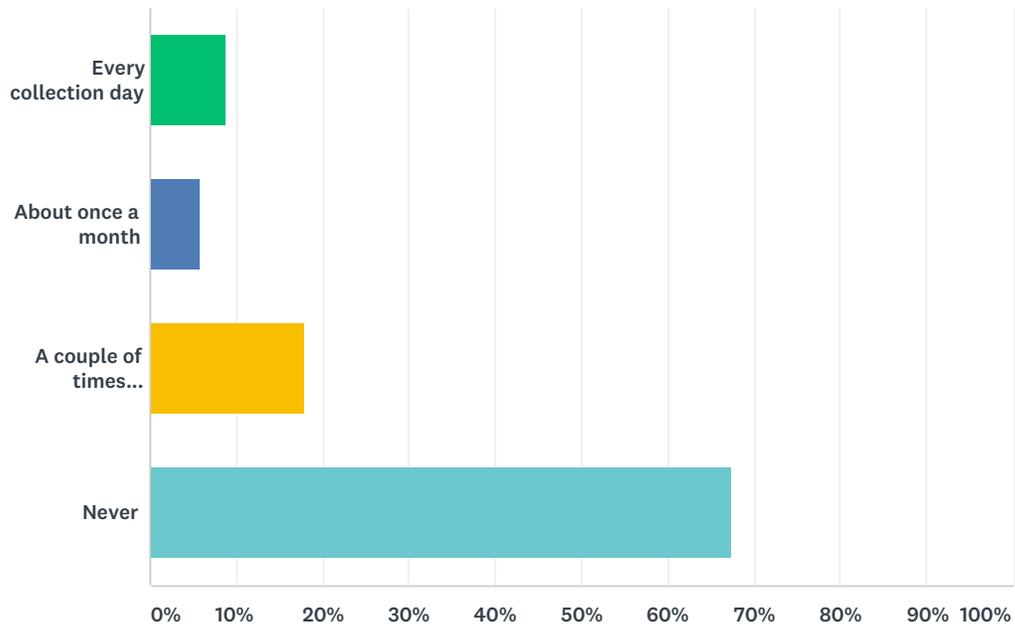
39	We are a 2 person family and not home alot. Twice when we came home, it was not our day to pick up garbage. Maggots and bugs were found in the can 3 times and the smell was horrible. As health concern and possible town liabilities the cans should be disinfected if this is too continue. Can not store them in the garage or on the side of the houses as neighbours then have to live with the smell and I have to live with theirs.	9/19/2018 12:00 PM
40	We had to do a couple dump runaway	9/19/2018 11:32 AM
41	I was upgraded to a larger bin which made this tolerable.	9/19/2018 11:22 AM
42	Other garbage cans were used to get rid of garbage we needed to get rid of.	9/19/2018 11:09 AM
43	Went to dump with excessive garbage	9/19/2018 11:04 AM
44	But at the two week mark it was almost overflowing	9/19/2018 10:37 AM
45	Some weeks were tougher than others and on weeks where we had increased volume we had to use overage bags. We filled the black cart full every two weeks with regular garbage	9/19/2018 10:26 AM
46	With the larger black bin it work, would not have worked if we did not get the larger bin	9/19/2018 10:14 AM
47	Even with the larger pilot cart, we still had to take our extra waste to the landfill.	9/19/2018 10:12 AM
48	We upgraded for the pilot	9/19/2018 10:11 AM
49	I did not really attempt to manage garbage with the smaller bin because we moved into Mountainview in July and received the large bin.	9/19/2018 7:06 AM
50	There was definitely not enough space for our garbage. We dumped it often at our other house that was for sale	9/19/2018 6:39 AM
51	Yes but it required several unnecessary trips to the dump.	9/18/2018 10:19 PM
52	With a new baby and having house guests this summer, we tried diligently to filter the garbage and recycling but we went over almost every week.	9/18/2018 10:04 PM
53	A missed garbage day became catastrophic and it's easy to miss if you vacation (as people do in summer).	9/18/2018 8:46 PM
54	On the occasional party or house purging cleaning we found we went over. Meant a trip to the landfill.	9/18/2018 8:42 PM
55	Not the last couple of pick ups	9/18/2018 8:33 PM
56	I had to increase as stated previously	9/18/2018 7:36 PM
57	With a kid in diapers it's hard. On top when we guests over the capacity wasn't just enough. We used frequently our neighbors garbage to get rid of the overflow.	9/18/2018 6:02 PM
58	Taking garbage to work dumpster.	9/18/2018 5:40 PM
59	Yes, but again, I would not be willing to pay extra for it. Plus, our house was in a state of limbo. The smaller cart was too small, but in the same breath, we very rarely filled the larger size.	9/18/2018 3:27 PM
60	We are a family of six and had no issues managing our waste. We recycle and compost everything we possibly can so we have very little garbage.	9/18/2018 1:06 PM
61	The ability to dispose of recycleables such as packaging really does alleviate the load on the regular garbage.	9/18/2018 9:53 AM
62	We had to request the larger bin, then it was ok.	9/18/2018 9:36 AM
63	We got the bigger one and that was fine but the regular would have been too small for 2 weeks worth	9/17/2018 6:19 PM
64	It was to small	9/17/2018 5:50 PM
65	Never once had a problem and in fact still never had a full garbage bin	9/17/2018 5:49 PM
66	Could use a bigger green bin	9/17/2018 5:22 PM
67	We managed our garbage during the pilot, however, a large factor was because the program ran thru the summer and 2 of the 3 family members were away for most of the summer.	9/17/2018 5:18 PM
68	Some weeks were fine. However, some weeks I had excess garbage. I had to use my neighbors bins if they were out of town.	9/17/2018 4:47 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

69	Found local dumpster to fill the gap	9/17/2018 3:56 PM
70	If we ever did extra activities outside our regular day to day life (for example....have company over for a weekend, parties, deep clean of the house), we could not manage.	9/17/2018 12:10 PM
71	Between the blue bin and the green bin we were adequately able to manage our waste even with four cats and two dogs in the household	9/17/2018 12:03 PM
72	It works but one factor that was overlooked when garbage is not picked up regularly. IT SINKS! We did not like going into that second week with no pick up. Both ours and our neighbors garbage stunk.	9/17/2018 9:06 AM

Q8 How often did you need to use excess yellow garbage bags to help manage your garbage

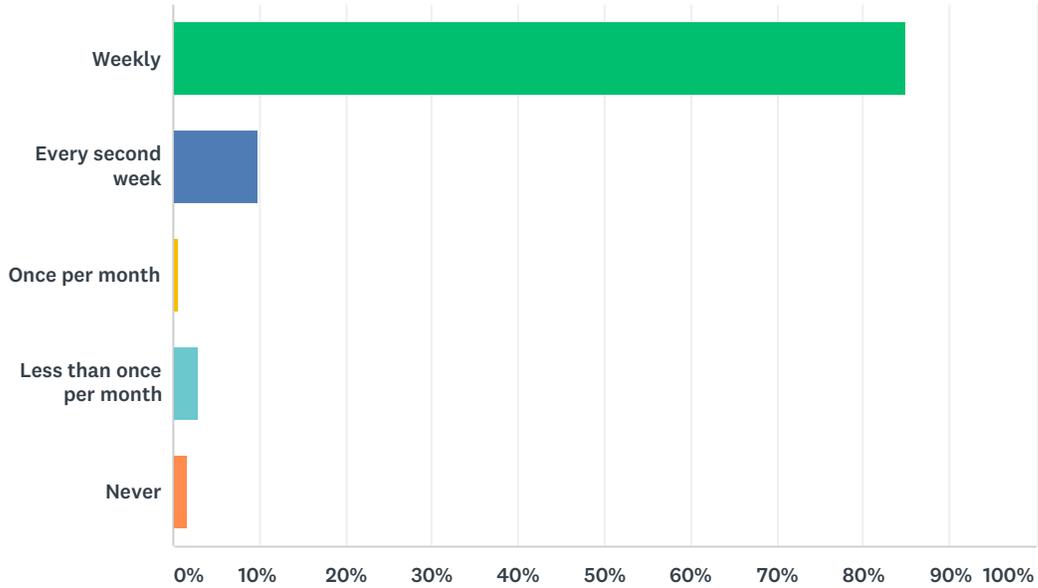
Answered: 172 Skipped: 1



ANSWER CHOICES	RESPONSES	
Every collection day	8.72%	15
About once a month	5.81%	10
A couple of times throughout the pilot	18.02%	31
Never	67.44%	116
TOTAL		172

Q9 During the pilot, how often did you set out your GREEN organics cart?

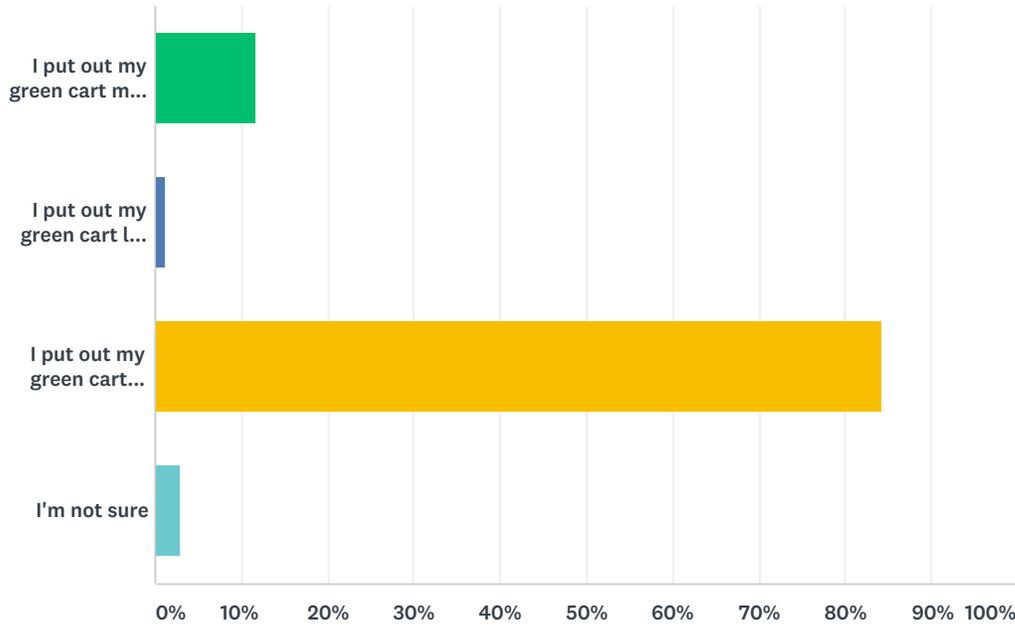
Answered: 172 Skipped: 1



ANSWER CHOICES	RESPONSES	
Weekly	84.88%	146
Every second week	9.88%	17
Once per month	0.58%	1
Less than once per month	2.91%	5
Never	1.74%	3
TOTAL		172

Q10 Please select the answer that best fits your GREEN organics cart use during the pilot:

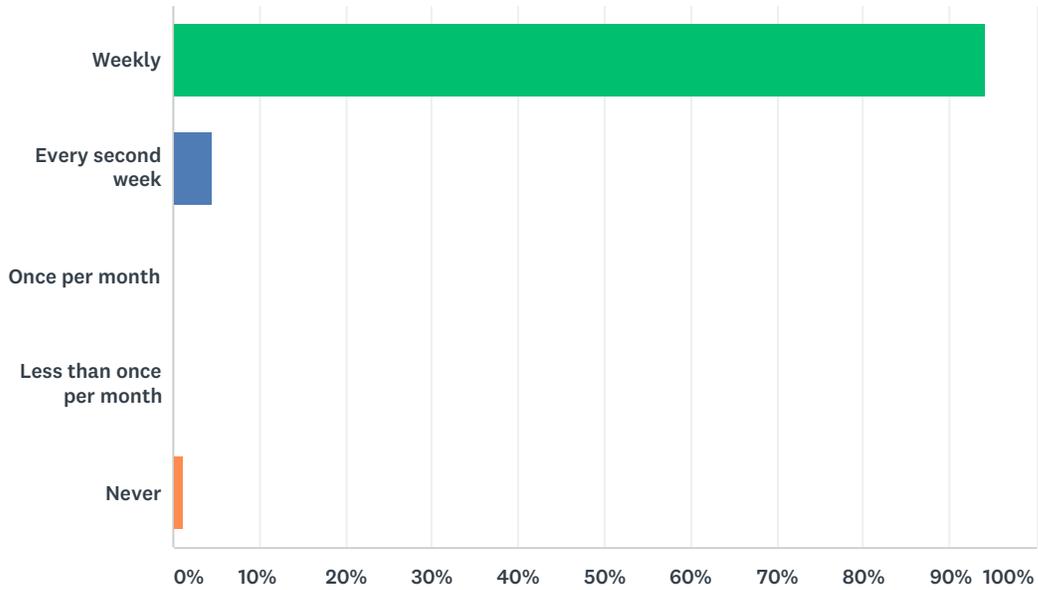
Answered: 172 Skipped: 1



ANSWER CHOICES	RESPONSES	
I put out my green cart more often	11.63%	20
I put out my green cart less often	1.16%	2
I put out my green cart about the same amount	84.30%	145
I'm not sure	2.91%	5
TOTAL		172

Q11 During the waste pilot, how often did you set out your BLUE recycling cart?

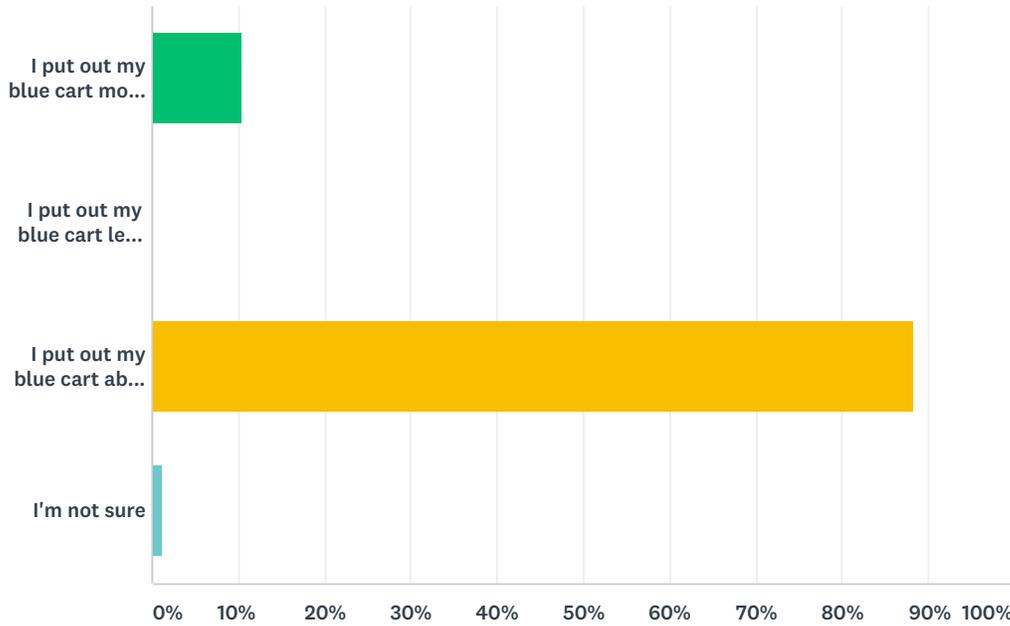
Answered: 172 Skipped: 1



ANSWER CHOICES	RESPONSES	
Weekly	94.19%	162
Every second week	4.65%	8
Once per month	0.00%	0
Less than once per month	0.00%	0
Never	1.16%	2
TOTAL		172

Q12 Please select the answer that best fits your BLUE recycling cart use during the pilot:

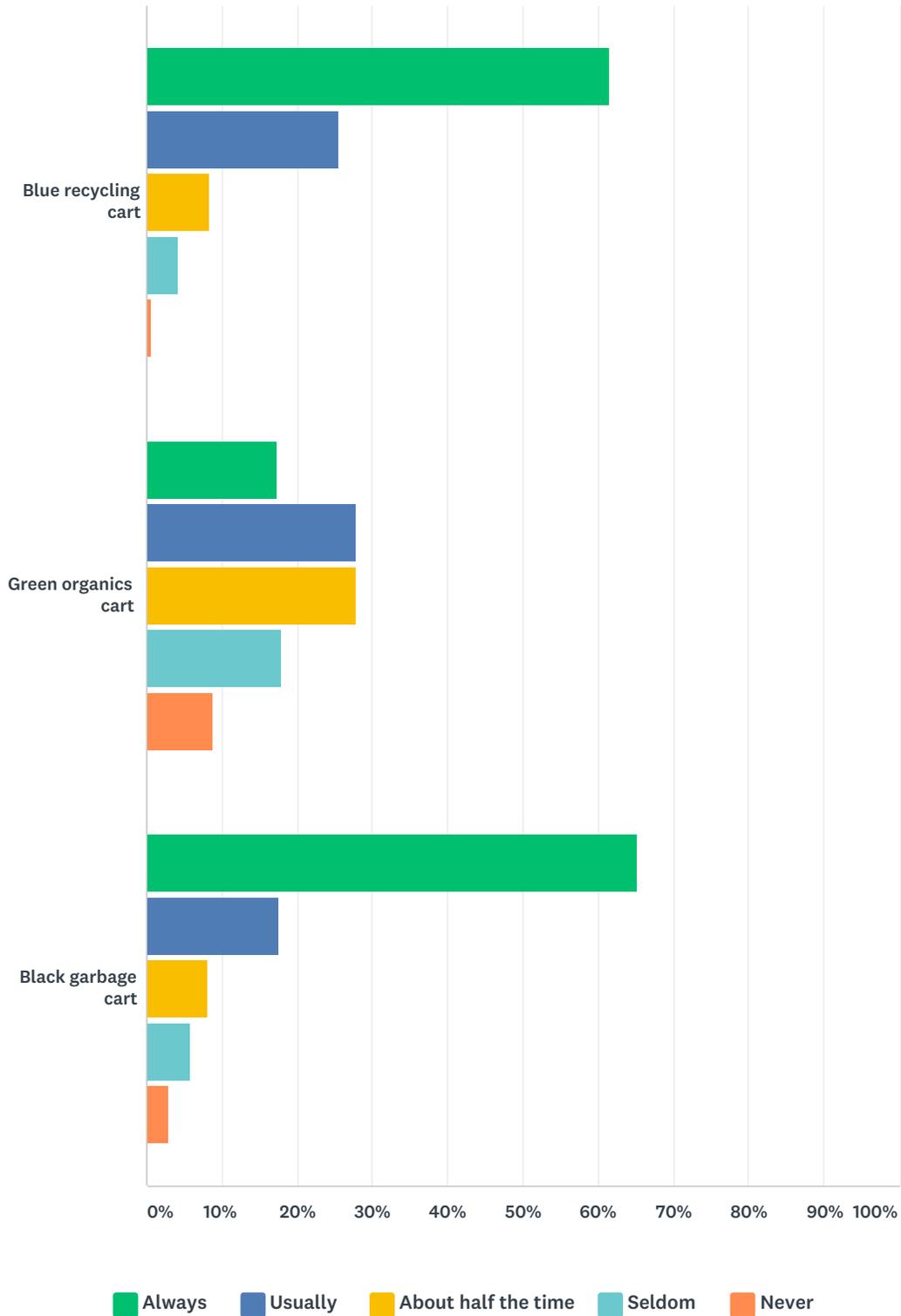
Answered: 172 Skipped: 1



ANSWER CHOICES	RESPONSES	
I put out my blue cart more often	10.47%	18
I put out my blue cart less often	0.00%	0
I put out my blue cart about the same amount	88.37%	152
I'm not sure	1.16%	2
TOTAL		172

Q13 During the waste pilot, how often were your carts full?

Answered: 172 Skipped: 1



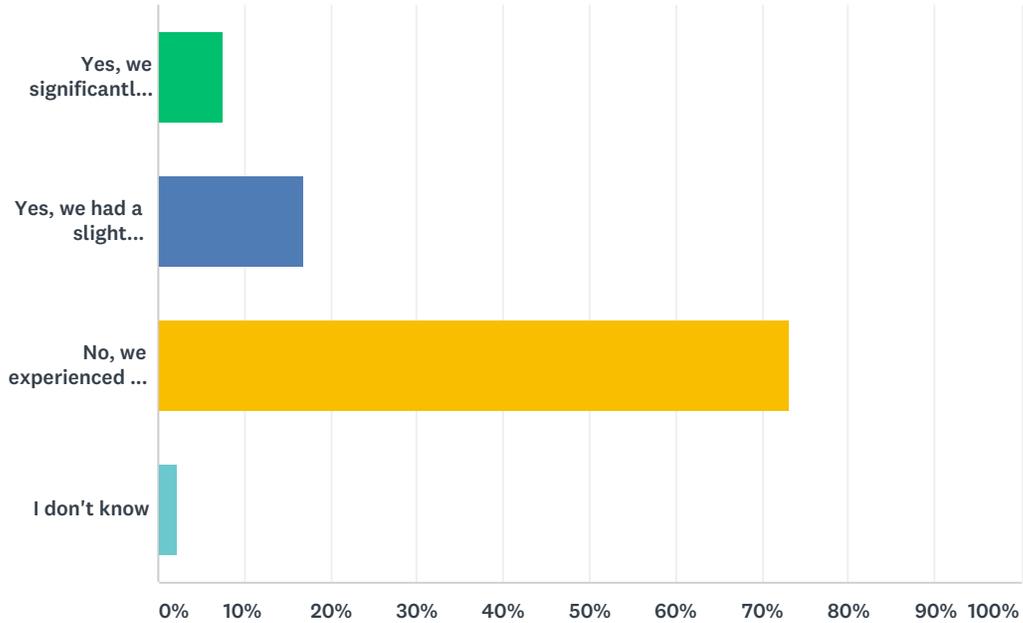
	ALWAYS	USUALLY	ABOUT HALF THE TIME	SELDOM	NEVER	TOTAL
Blue recycling cart	61.54%	25.44%	8.28%	4.14%	0.59%	169
	104	43	14	7	1	

Every-other-week Garbage Collection Pilot Program - END SURVEY

Green organics cart	17.44% 30	27.91% 48	27.91% 48	18.02% 31	8.72% 15	172
Black garbage cart	65.29% 111	17.65% 30	8.24% 14	5.88% 10	2.94% 5	170

Q14 Overall, do you feel you produced less garbage during the pilot?

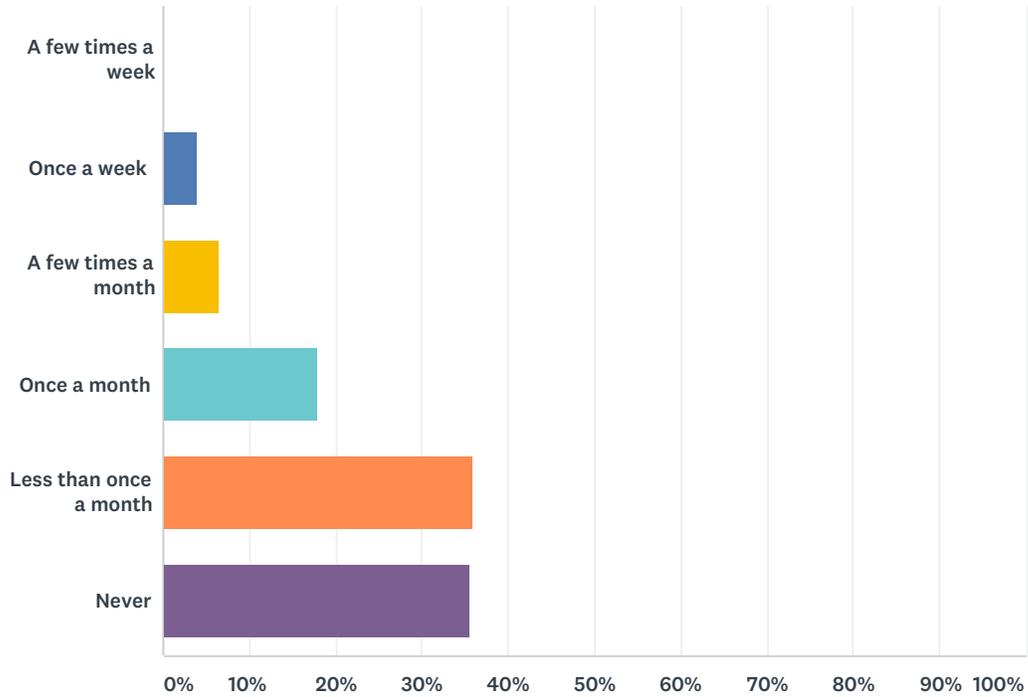
Answered: 172 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes, we significantly reduced our garbage	7.56%	13
Yes, we had a slight reduction in our garbage	16.86%	29
No, we experienced no change	73.26%	126
I don't know	2.33%	4
TOTAL		172

Q15 In the average month, how often do you take items to the Okotoks Eco Centre?

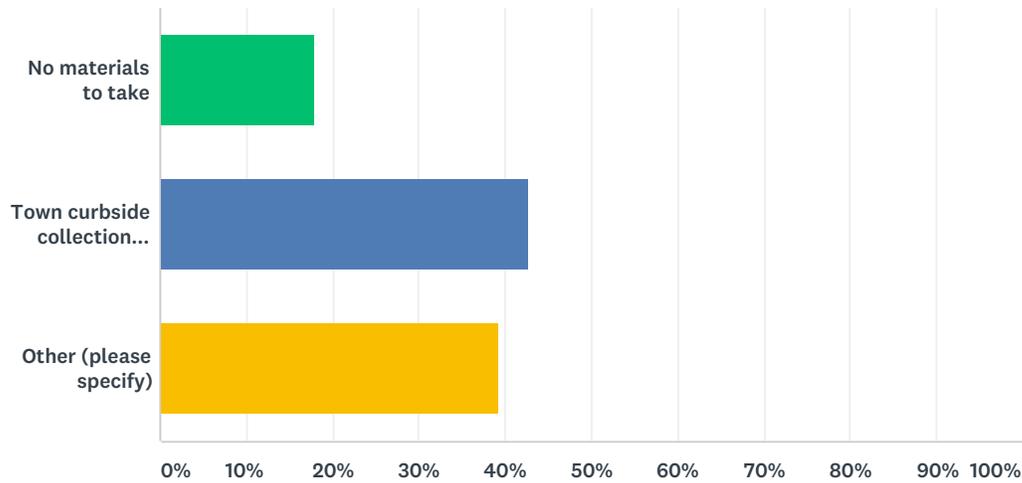
Answered: 172 Skipped: 1



ANSWER CHOICES	RESPONSES	
A few times a week	0.00%	0
Once a week	4.07%	7
A few times a month	6.40%	11
Once a month	18.02%	31
Less than once a month	36.05%	62
Never	35.47%	61
TOTAL		172

Q16 If you answered never, why haven't you used the Okotoks Eco Centre?

Answered: 61 Skipped: 112



ANSWER CHOICES	RESPONSES	
No materials to take	18.03%	11
Town curbside collection meets my needs	42.62%	26
Other (please specify)	39.34%	24
TOTAL		61

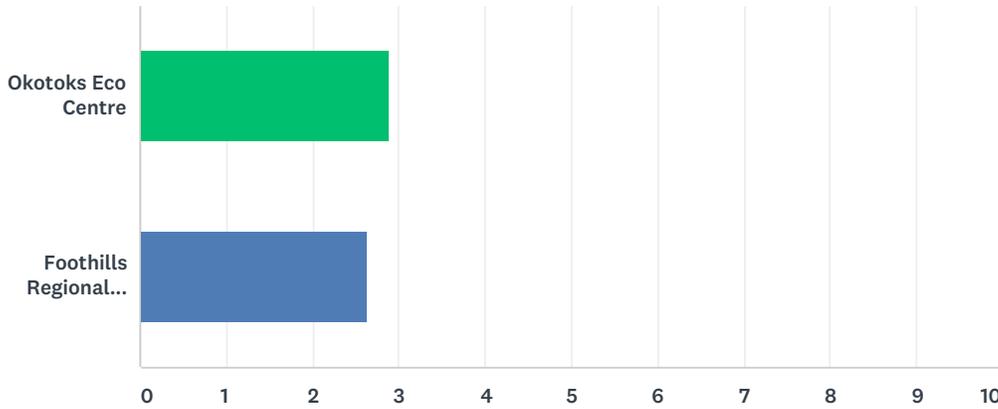
#	OTHER (PLEASE SPECIFY)	DATE
1	Most recycling is economically a waist of time and taxpayer money	10/3/2018 6:35 PM
2	Not sure what it is	10/1/2018 8:32 AM
3	With two children under two, making weekly trips to the eco centre is not an option	9/25/2018 4:43 AM
4	out of my way and already pay too much for waste disposal as is	9/24/2018 4:46 PM
5	Just moved here 6 months ago don't know much about eco centee	9/23/2018 7:29 PM
6	I'm too busy, and curbside collection should meet the needs of taxpayers	9/23/2018 12:04 PM
7	Too busy	9/19/2018 7:42 PM
8	Just disnt	9/19/2018 5:49 PM
9	I don't really know what it's for we've only been here a year	9/19/2018 1:26 PM
10	Not worth my time or effort. Now it costs me more money to get it their, throw it in the garbage if it is junk	9/19/2018 12:03 PM
11	I have other ways to dispose of my waste that are easier to access	9/19/2018 11:11 AM
12	haven't heard about the eco centre until now	9/19/2018 11:09 AM
13	Disposed of my recycling elsewhere	9/19/2018 11:08 AM
14	Inconvenient	9/19/2018 7:53 AM
15	I'm not familiar with the site and what it offers as I'm new here.	9/19/2018 6:40 AM
16	I pay a huge premium for pick up. It goes in the bin or it goes to the dump.	9/18/2018 10:21 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

17	I can't get to the centre during open hours. And I don't have time to go there	9/18/2018 10:06 PM
18	Did not know about it	9/18/2018 7:13 PM
19	fs	9/18/2018 3:45 PM
20	If I knew it reduced the amount I would have to pay on my town utility bill, I would. With that being said, why would I stop at the Eco Centre to drop off things if I'm already paying for the service? I'd love to have the option to drop it off and subtract that service from my bill (like recyclables previously).	9/18/2018 3:33 PM
21	was having to go to the dump, so took the extras there along with my garbage.	9/18/2018 2:57 PM
22	We use it at Christmas time	9/17/2018 5:33 PM
23	Won't waste my time driving my recycling across to when I pay for you to pick it up	9/17/2018 3:58 PM
24	We've never heard of it.	9/17/2018 12:13 PM

Q17 During the waste pilot did you notice an increase in the amount you used the Eco Centre or the Foothills Regional Landfill?

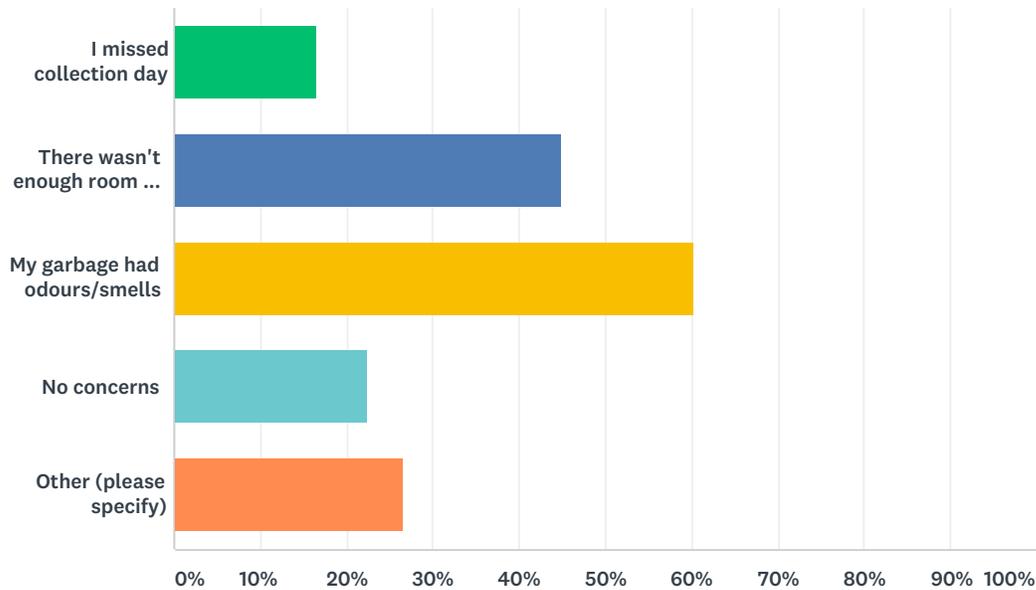
Answered: 172 Skipped: 1



	YES, A LOT	YES, SOMEWHAT	NO	TOTAL	WEIGHTED AVERAGE
Okotoks Eco Centre	1.18% 2	8.28% 14	90.53% 153	169	2.89
Foothills Regional Landfill	5.92% 10	23.67% 40	70.41% 119	169	2.64

Q18 What were your biggest issues with having your garbage collected every second week? (select all that apply)

Answered: 169 Skipped: 4



ANSWER CHOICES	RESPONSES
I missed collection day	16.57% 28
There wasn't enough room in my garbage cart for 2 weeks of garbage	44.97% 76
My garbage had odours/smells	60.36% 102
No concerns	22.49% 38
Other (please specify)	26.63% 45
Total Respondents: 169	

#	OTHER (PLEASE SPECIFY)	DATE
1	We have no back lane and they are beside our homes	10/5/2018 7:23 PM
2	Because we recycled more we were constantly washing out containers and bottles, etc etc..... So our water usage went up. And for a town on water conservation it doesnt help when whole neighborhoods are using more water to clean out stuff	10/5/2018 4:39 PM
3	We think it is a really great step in the right direction to encourage and promote more mindfulness in recycling and composting. As an additional consideration and convenience for those of us that discard less garbage, it would be a nice to have a small common garbage container possibly located at the Eco Center as is provided for excess yard waste, so others like myself can opt out of having and managing an additional cart at their homes for the small weekly (or monthly) amounts of garbage their house holds produce? That being said, the town may need to be able to enforce misuse of this type of service or neglect as you do if a home owner does not shovel their walks in the winter and the town does so on their behalf and charges for having to do it accordingly?	10/4/2018 1:52 PM
4	Very heavy to put out. We made it more dense	10/4/2018 1:09 AM
5	What a disaster! I pay f&@)inc taxes for what reason?	10/3/2018 6:43 PM
6	more problems with cats, deer. Having the garbage sit too long while on holidays (three weeks, sometimes a month)	10/2/2018 12:02 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

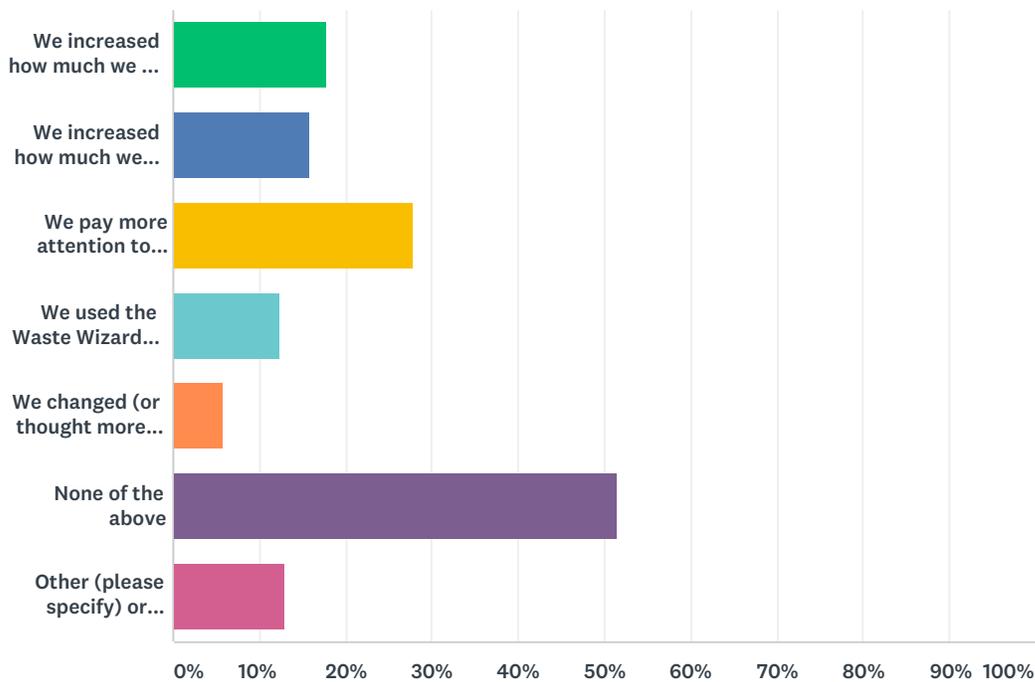
7	when visitors came all the bins quickly filled up.	9/30/2018 10:42 AM
8	My neighbours and I experienced a rodent problem with all the garbage lying around for two weeks.	9/29/2018 4:49 PM
9	moldy green bins in summer	9/27/2018 11:54 PM
10	I paid for service that was withheld.	9/25/2018 6:16 PM
11	It was a distaste. We regulary (every week) ha to find their ways to dispose of our excess garbage.	9/25/2018 4:48 AM
12	For the cost reduction, not really worth it. Rather have weekly service for \$4/month.	9/24/2018 8:55 AM
13	Missed a couple of Mondays and had to wait another two weeks for garbage pickup.	9/24/2018 8:37 AM
14	If away travelling for work I would miss a pickup day and then have to haul my garbage to the landfill because I couldn't wait 2 more weeks for another garbage pickup. It was a very inconvenient program that was very annoying, I can't wait for regular weekly garbage pickup to resume.	9/23/2018 12:14 PM
15	The app was not always giving the right information	9/22/2018 3:27 PM
16	I required the large black cart to handle our garbage.	9/22/2018 8:03 AM
17	only issue was if we were away for a collection day	9/21/2018 11:31 PM
18	Ocassional smelly garbage	9/21/2018 4:20 PM
19	It was an issue when the garbage cart was not emptied completely. This happened 3 times this summer and I had to purchase the yellow garbage bags or take it to the landfill.	9/21/2018 1:30 PM
20	As the pilot during summer months, several residents were away on vacation for significant periods. For this reason, we missed garbage collection twice (four weeks total), thus amount collected was not representative of normal usage.	9/21/2018 1:23 PM
21	Summer vacation/ long weekends	9/20/2018 10:26 AM
22	I had to pile excess garbage on my driveway until I had time to go get rid of it	9/20/2018 7:41 AM
23	I liked it the way it was before you started this pilot program. QUIT COSTING ME MORE MONEY!	9/19/2018 7:48 PM
24	If we hadn't increased our black bin to 180L we wouldn't have had enough space for 2 weeks worth of garbage in the 120L bin.	9/19/2018 7:07 PM
25	On holidays	9/19/2018 1:28 PM
26	It was summer time and most families are out of town during the summer so I would like to see the pilot run into the winter months to get a true idea about how much garbage families have each week	9/19/2018 1:09 PM
27	Green bin should be larger	9/19/2018 12:37 PM
28	Maggots and bugs in the can and no where to store it.	9/19/2018 12:13 PM
29	Mostly issues with diapers. And increased garbage levels when we has visitors. Put garbages outside for odours.	9/19/2018 12:10 PM
30	By the middle of the second week the bin would have lots of maggots crawling both inside and over the lid, flies would swarm around it and the smell was disgusting	9/19/2018 11:22 AM
31	And flies it was disgusting	9/19/2018 10:33 AM
32	Same cost as weekly pickup. Seems like a cash grab	9/18/2018 10:11 PM
33	I wish that when you needed to you could have the option to add a bit more.	9/18/2018 8:47 PM
34	Flies. Everywhere.	9/18/2018 5:44 PM
35	Monday collection meant asking out neighbors to put our black cart out when we were away for a Friday to Monday trip	9/18/2018 4:23 PM
36	Half the service, but yet a minimal finance decrease (which I strongly disagree with).	9/18/2018 3:43 PM
37	trips to the landfill to get rid of excess garbage	9/18/2018 3:01 PM
38	insects and neighbour's cats. Also at least one dog. And the mice.	9/18/2018 12:40 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

39	We had to use a larger garbage cart	9/18/2018 9:49 AM
40	Garbage bin attracted a lot of flies	9/17/2018 10:18 PM
41	Too much garbage plus the smell of it also	9/17/2018 5:39 PM
42	The garbage size is nice but did stink, if I had a bigger green bin I could compost more	9/17/2018 5:29 PM
43	I got maggots in my garbage a few times.	9/17/2018 4:53 PM
44	i had to use alternate sources to get rid of waste garbage as black bin was full after 1 week	9/17/2018 3:25 PM
45	With summer holidays it made it hard to keep up. Timing of pilot program did not make sense with everyone away on summer vacations.	9/17/2018 9:17 AM

Q19 Have you noticed any changes in you or your family's waste habits that have surprised you? (select all that apply)

Answered: 169 Skipped: 4



ANSWER CHOICES	RESPONSES
We increased how much we are composting / using the organics bin	17.75% 30
We increased how much we recycle	15.98% 27
We pay more attention to sorting our waste	27.81% 47
We used the Waste Wizard tool to look up where materials go	12.43% 21
We changed (or thought more about) our purchasing habits	5.92% 10
None of the above	51.48% 87
Other (please specify) or Comments	13.02% 22
Total Respondents: 169	

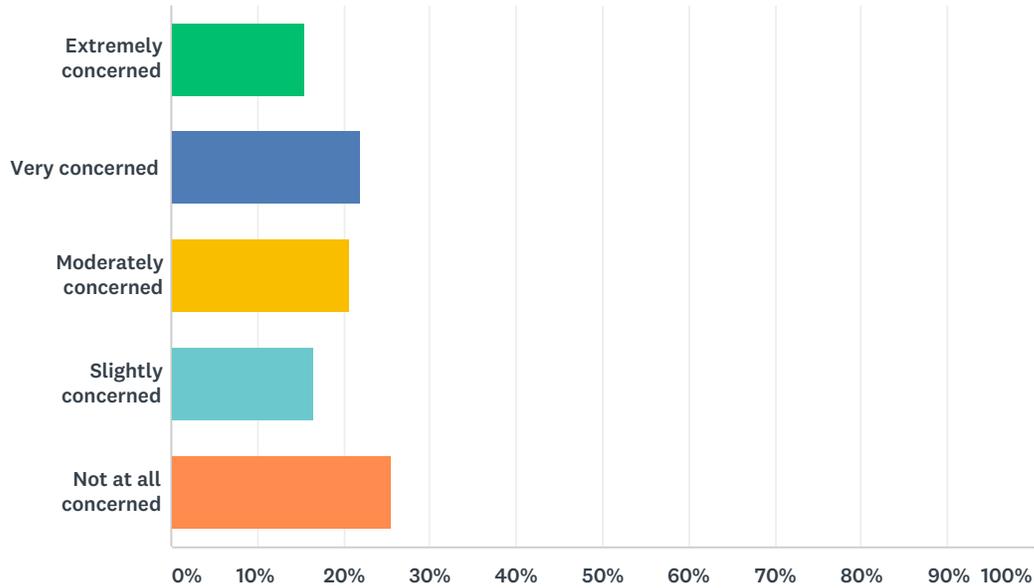
#	OTHER (PLEASE SPECIFY) OR COMMENTS	DATE
1	Waste Wizard WTF.. Another example of poor education being provided to the resident.	10/5/2018 7:23 PM
2	We always sorted very well as we recently moved from Airdrie	10/4/2018 1:09 AM
3	Can't wait to move from such a stupid town	10/3/2018 6:43 PM
4	We've always used our green and blue bins efficiently	10/1/2018 8:42 AM
5	Our change in habits had nothing to do with your reduction in picking up waste. One has nothing to do with the other in my house.	9/30/2018 10:59 AM
6	My family and I have always maintained a small footprint and recycled even before moving to Okotoks. Better education and communication is the key to teaching people to want to recycle.	9/29/2018 4:49 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

7	We have been recycling for 20 or more years so the carts have just cost us more money per month.	9/24/2018 8:52 PM
8	We are mindful of where our waste goes so it's just apart of our everyday life.	9/24/2018 7:18 PM
9	we did beforehand	9/24/2018 8:55 AM
10	I would like to have access to a LIST of items that can be recycled or put into the organics instead of looking up individual items when they come to mind on the waste wizard	9/22/2018 3:52 PM
11	As you didn't ask ... due the pilot... all of the above answers are a result of the blue/green bin implementation	9/22/2018 1:49 PM
12	was very consistent before the program on composting & recycling	9/22/2018 10:21 AM
13	We experienced no change - in the amounts in any of or carts but needed a large cart to make it two weeks with the black cart.	9/22/2018 8:03 AM
14	We were already using the green and blue bins to their full extent, so no change for us.	9/19/2018 12:57 PM
15	We put questionable items where ever we had room	9/19/2018 11:16 AM
16	We have always been conscientious of the sorting but with two littles in diapers a big amount of waste was produced by them	9/19/2018 10:29 AM
17	we were already very conscious of recycling and using a green cart	9/19/2018 6:44 AM
18	Blue bin was not big enough to accommodate our recycling needs	9/18/2018 10:28 PM
19	We're responsible. Same habits.	9/18/2018 3:43 PM
20	M	9/17/2018 8:34 PM
21	No	9/17/2018 5:39 PM
22	It was a waste of time running around trying to find dumpster to put our extra garbage	9/17/2018 4:07 PM

Q20 Before the waste pilot, what was your level of concern with managing your household's waste with garbage collection every second week?

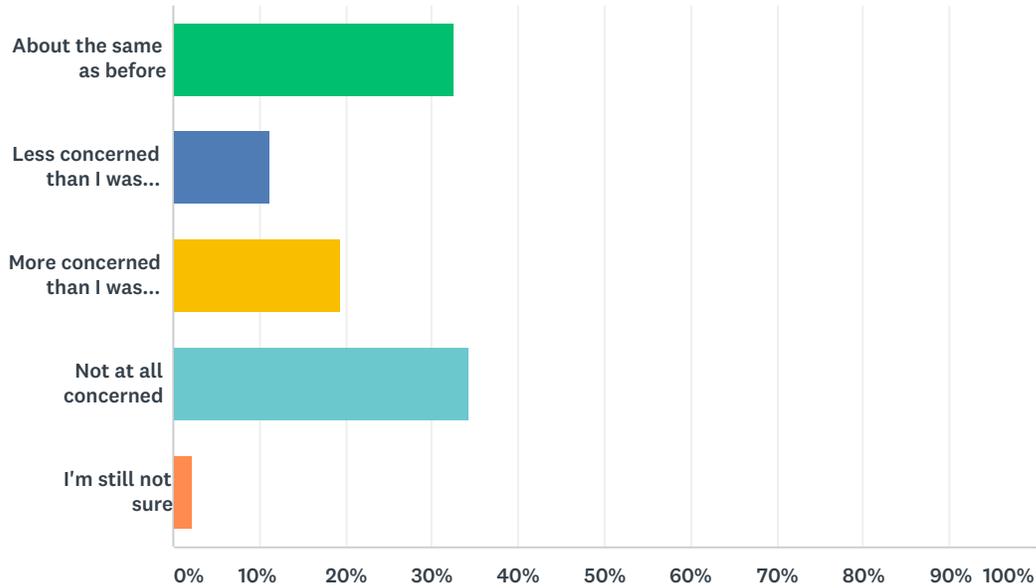
Answered: 169 Skipped: 4



ANSWER CHOICES	RESPONSES	
Extremely concerned	15.38%	26
Very concerned	21.89%	37
Moderately concerned	20.71%	35
Slightly concerned	16.57%	28
Not at all concerned	25.44%	43
TOTAL		169

Q21 After participating in the waste pilot, how would you describe your level of concern with managing your household's waste with garbage collection every second week?

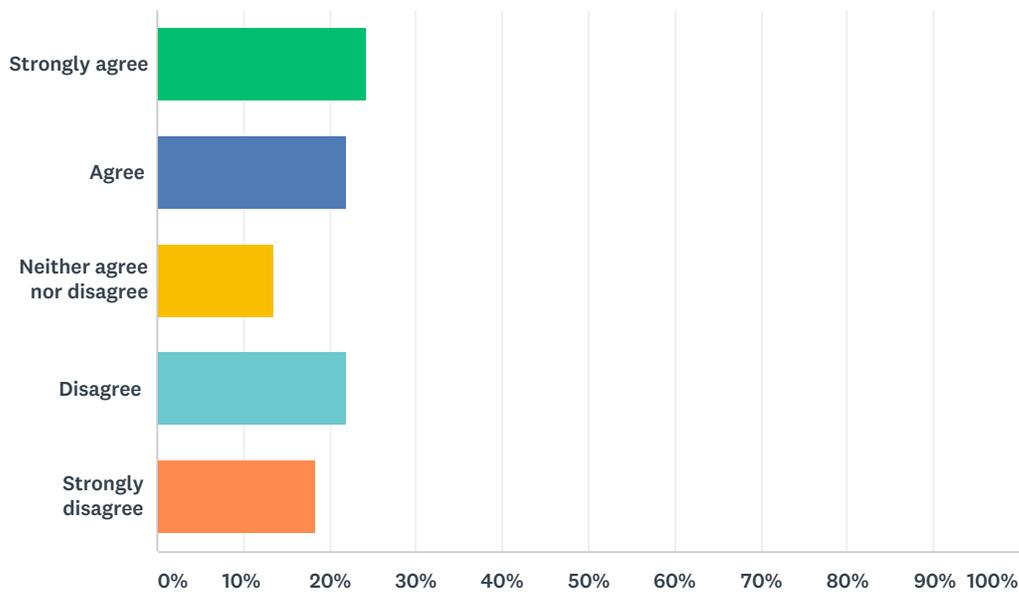
Answered: 169 Skipped: 4



ANSWER CHOICES	RESPONSES	
About the same as before	32.54%	55
Less concerned than I was originally	11.24%	19
More concerned than I was originally	19.53%	33
Not at all concerned	34.32%	58
I'm still not sure	2.37%	4
TOTAL		169

Q22 State your level of agreement with the following statement: I was able to easily adapt to garbage collection every second week.

Answered: 169 Skipped: 4



ANSWER CHOICES	RESPONSES	
Strongly agree	24.26%	41
Agree	21.89%	37
Neither agree nor disagree	13.61%	23
Disagree	21.89%	37
Strongly disagree	18.34%	31
TOTAL		169

#	PLEASE EXPAND	DATE
1	Reduce my service by half.. give me the larger container for garbage at no additional charge.. our family of 5 will make it work.	10/5/2018 7:23 PM
2	With a new born, we are constantly filling our garbage bin with diapers. Even before our newborn our bin was full.	10/5/2018 4:39 PM
3	Only with the larger cart. If I couldn't do that it would have been a disaster. Blue bin could be bigger and organically in the summer. We always had to take clippings down through the summer	10/4/2018 1:09 AM
4	Most recycling is sent to the landfill anyway. What a gigantic waist of people's time and tax revenue.	10/3/2018 6:43 PM
5	Having 3-4 adults in the house garbage collection every two weeks was not attainable. Having 2 or less I can agree with. It's not convenient having to take the extra garbage elsewhere ie landfill or other means.	10/1/2018 8:42 AM
6	There are only two people in this house, so it's manageable for us. If I was a family of 4-6, not a chance this would work.	9/30/2018 10:59 AM
7	Again, my family and I have always been recycling/managing our waste in a responsible way.	9/29/2018 4:49 PM
8	Hard to remember what week you are on,always looking at the chart	9/28/2018 1:11 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

9	It was very confusing trying to figure out do we or don't we put it out this week.	9/27/2018 8:47 AM
10	only because of the larger size waste bin	9/26/2018 5:33 AM
11	I am not comfortable with the word 'easily' in the statement. This was a pilot with coercion as a basic premise rather than cooperation. I made the adjustment because I had no choice. I also thought the timing was horrible. The pilot ran over the summer months. Two issues arose. First, this is the warmest time of year, making the odors from the black bins much worse. Second, it is a time for family holidays. Given that it does not reflect the flow of activity of the other 9 months of the year, it doesn't really reflect how things might work out on a permanent basis. Frankly, this type of coercion and manipulation of data gathering seems to be a common practice of the town council and administration. I often hear comments from citizens that council and administration have lost the sense that they are providing services to citizens. Rather, the sense is that the town agenda should prevail over citizen input.	9/25/2018 11:23 AM
12	Remember only two seniors live at this residence so our volume of garbage and recycling is quite small compared to larger families.	9/24/2018 8:52 PM
13	once we had the app to help remind us of what week was garbage week, it was fine. When our garbage wasn't emptied properly (bags got stuck in our organics etc), it was a was a quick message and someone came and emptied it.	9/24/2018 7:18 PM
14	It worked for us, had to find an alternative garbage outlet every second - third week due to volume.	9/24/2018 8:55 AM
15	We typically only put out the black and blue bins every other week already, but if the black bin is full and we're out of town, it becomes problematic when we need to wait another two weeks for pickup. The garage smells very bad in the summertime with semi-weekly pickup. A weekly 'pay as you go' program would work best for us.	9/24/2018 8:37 AM
16	It was not a matter of how easily we were able to adapt but rather we had to adapt. We were grateful that the town was able to upgrade our cart to a larger bin at no cost. I would like to emphasize that the outcomes would be must different if the pilot was ran in the colder winter months as many, myself included, do not compost during winter. The bins freeze and the material remains in the bins until spring. the odour is horrendous!	9/24/2018 8:10 AM
17	For a family of three who already took advantage of the recycling and organics bins, there were only a couple of times during the project where we had excess garbage to deal with. Not having a truck makes trying to take loads to the dump near impossible. We did take advantage of the one yellow bag we were given for free during the trial as one time we had excess garbage. If this goes forward, I think we all should be given one bag per month for free just in case as I believe I already pay too much for the services we have.	9/24/2018 8:04 AM
18	Sorting recycling is always a habit. Having 3 bins to sort waste is a overkill. Being in a new house and completing outdoor and garage projects, having garbage collected every two weeks was a large inconvenience given waste generated was neither organic or recycling.	9/23/2018 6:49 PM
19	With a larger can, it would have been no problem at all.	9/23/2018 2:50 PM
20	I travel for sporadically for work and require weekly pickup in the event I am away on garbage day and miss the pickup. It is too long to wait for the next pickup. The program does not reduce the waste created it only increases the amount of inconvenience for taxpayers.	9/23/2018 12:14 PM
21	It was nice not to feel obligated to put out our garbage every week.	9/22/2018 11:17 AM
22	If we were gone and missed that week i would have to make a dump run	9/22/2018 10:21 AM
23	I do worry that since the smell of the garbage was high that we could be asking for problems with wild animals coming into town.	9/22/2018 9:59 AM
24	But only because I started to use the large black cart.	9/22/2018 8:03 AM
25	I initially was very hesitant about the green bin (didn't get one before), as well as having the black bin always full after a week. But sorting the recyclables out into the green bin was not too bad and I now have no concerns about using a composting bin for collection.	9/21/2018 2:20 PM
26	With diapers we need a larger garbage bin or weekly pick up for waste.	9/20/2018 2:21 PM
27	I used the larger bin so it made the garbage more contained but I did notice that a couple of times we had to store a bag or 2 and wait for the next 2 week period....(packaging of items purchased was the usual reason for having more garbage)	9/20/2018 8:05 AM

Every-other-week Garbage Collection Pilot Program - END SURVEY

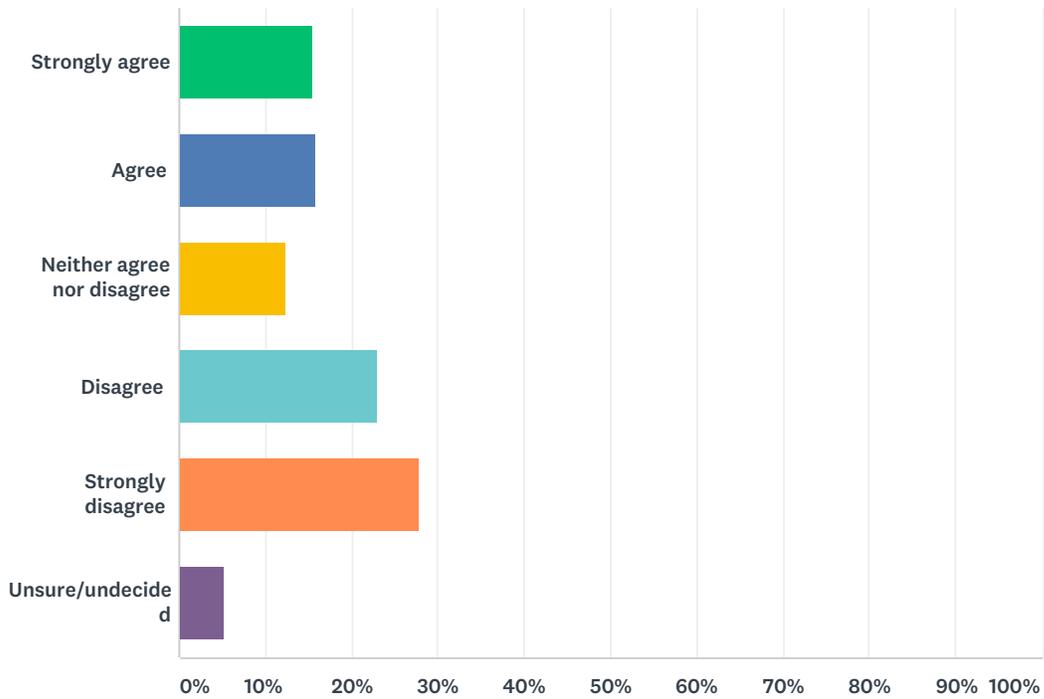
28	I can not reduce how much my children defecate in their diapers. So there was no way to reasonably adapt. This sort of initiative unfairly penalizes young families	9/20/2018 7:41 AM
29	I had to get the larger garbage bin in order to accommodate our garbage needs.	9/19/2018 10:27 PM
30	Give me the LARGE BLACK BIN at the same cost and I'll make it last for 2 weeks. If not, give me back my small black bin and you pick it up EVERY week at the same cost before the pilot program.	9/19/2018 7:48 PM
31	We never missed garbage/black bin pickup. Would be concerned if we were away from home during black cart pickup if it was bi weekly. That would be four weeks of garbage pick up.	9/19/2018 6:26 PM
32	Only with the larger bin	9/19/2018 5:38 PM
33	I think the pilot program did exactly what it needed to, we started to use our organics bin more and thought more about what we're putting in the garbage bin.	9/19/2018 5:19 PM
34	With the extra size bin	9/19/2018 3:43 PM
35	Not quite enough space and the odour was worse.	9/19/2018 2:56 PM
36	Yes, we used our organics bin more, so I would argue that the size of the green bin is what should be larger. The odor from garbage sitting for that long was disgusting. Our extra garbage was in a bin in our garage, which stank up the garage, so we move it outside. Not sure if the stench of garbage has anything to do with it, but suddenly we have skunks in our neighborhood. And no, it is not the neighbor smoking up~twice in 1 week a skunk sprayed outside out home. We had to keep our dog inside so he didn't get sprayed. I have also noticed mice activity outside around the garage area that we have not had before.	9/19/2018 12:37 PM
37	If I had to I could with a larger bin but I would be very dissapointed.	9/19/2018 12:10 PM
38	It is an inconvenience and was tolerable only because of the upgrade to a larger bin.	9/19/2018 11:29 AM
39	I have issues with the smell of rotting garbage and the fact that it attracts flies to reproduce in my bin, even with lid closed that are able to get in and out.	9/19/2018 11:22 AM
40	With 2 children and one still in diapers we can't lower our waste. Might be great in areas with older residents NOT families.	9/19/2018 11:16 AM
41	I had to use my neighbors garbage bin to put my overflow in a few times. They are a retired couple with no kids and always had room in their bin.	9/19/2018 11:15 AM
42	I didn't really have a choice as to whether I 'adapt' or not. If you just decide it's every second week what am I supposed to do? Also as I said before our household increased by 2 in August making the every second week collection more difficult. With 4 kids 3 and under there's no way I won't have lots of diaper waste NOR am I going to change my buying habits so I produce less waste when I PAY to have waste collection and buying certain things is quicker and more convenient.	9/19/2018 10:46 AM
43	With the larger bin otherwise household garbage would sit too long inside and stink	9/19/2018 10:29 AM
44	The only reason is because I now have a bigger bin	9/19/2018 10:03 AM
45	Matter of had to, we weren't given the choice. Extra garbage hung around until the next collection day, which increased my frustration with the program	9/19/2018 7:58 AM
46	I feel that with the larger bin, every second week is totally fine.	9/19/2018 7:11 AM
47	It wasn't enough and we were always holding onto garbage to figure out where to get rid of it.	9/19/2018 6:44 AM
48	We recieved a decrease in service volume for what we were paying for even when upgrading to the larger bin. As we had the 180l bin before. This level of service does not provide means to accommodate family gatherings, or household events.	9/18/2018 10:28 PM
49	As a couple we had no problem with the garbage output. But we just had a baby and the increase of diapers sent us over the edge regularly. I don't know how a family of four or more would handle this.	9/18/2018 10:11 PM
50	Missing one collection becomes a disaster. Yellow bags should've been handed out to 100% of the pilot houses.	9/18/2018 9:03 PM
51	With the change in my black bin size.	9/18/2018 7:39 PM
52	We will have 2 kids in diapers next month and that alone fills the garbage bin.	9/18/2018 7:16 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

53	As mentioned before we have a toddler. We recycle a lot however garbage still accumulates and the door in hot summer weeks is not pleasant. We used our neighbors black bin a lot as they are a retired couple with less garbage.	9/18/2018 6:08 PM
54	The pilot only increased the amount of trips to the landfill and having to take garbage to work. We were away half the summer and those were the only weeks we didn't have excess garbage. The program does not take into account excess garbage from general gatherings, new item packaging.	9/18/2018 5:44 PM
55	This is a loaded question. Yes, I could easily adapt, but not under the same financial requirements from the town. If you're reducing the frequency in which you provide the service, you need to reduce the fee substantially...that is only fair.	9/18/2018 3:43 PM
56	Made more trips to the landfill so in order to make it worthwhile I ended up throwing more stuff away instead of donating or selling it.	9/18/2018 3:01 PM
57	Our family recycles and composts properly so we produce very little garbage. We also try to make eco-friendly choices when purchasing items to ensure all packaging can be recycled.	9/18/2018 1:13 PM
58	We need the larger garbage cart to accommodate garbage pick only happening every 2 weeks.	9/18/2018 9:49 AM
59	Adapting was ok, but I had concerns with the pricing model originally proposed	9/17/2018 10:18 PM
60	No it was a real pain.	9/17/2018 5:39 PM
61	As mentioned above, the pilot program ran throughout the summer months so it was very difficult for our family to measure the effectiveness of the program and its accuracy	9/17/2018 5:26 PM
62	This project is not about waste diversion. It is about reducing utility cost and forcing forwards the towns "sustainability" agenda.	9/17/2018 4:53 PM
63	I pay taxes for the town to remove garbage, you cut my services and forced me to use alternate means of garbage disposal. Compete waste of time, I hope the only good that came out of this pilot is for the town to realize you are screwing residents while offering no alternatives. I have garbage this houses produces I pay taxes for the town to pick up, do your job!!!	9/17/2018 4:07 PM
64	black bin is full of diapers and garbage after only a few days	9/17/2018 3:25 PM
65	With the upgraded size for the black bin!	9/17/2018 3:15 PM
66	Having dirty diapers sit in your garbage bin for 2 weeks is not a pleasant experience no matter where you put your bin, in the garage or outside.	9/17/2018 12:22 PM
67	Even before the test pilot, we would put our black bin out once every two up to four weeks	9/17/2018 12:08 PM

Q23 State your level of agreement with the following statement: Garbage collection every second week would be a good idea for Okotoks.

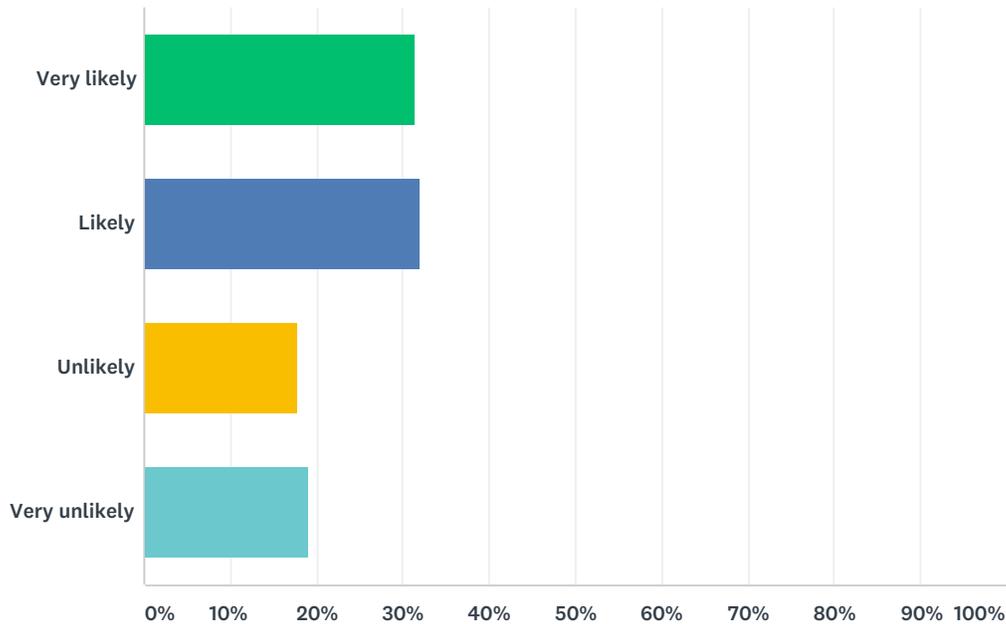
Answered: 169 Skipped: 4



ANSWER CHOICES	RESPONSES	
Strongly agree	15.38%	26
Agree	15.98%	27
Neither agree nor disagree	12.43%	21
Disagree	23.08%	39
Strongly disagree	27.81%	47
Unsure/undecided	5.33%	9
TOTAL		169

Q24 Would you support every second week garbage collection in Okotoks if you could choose an adequate cart size for your household's needs?

Answered: 169 Skipped: 4



ANSWER CHOICES	RESPONSES	
Very likely	31.36%	53
Likely	31.95%	54
Unlikely	17.75%	30
Very unlikely	18.93%	32
TOTAL		169

#	WHY OR WHY NOT	DATE
1	No charges for the larger bin	10/5/2018 7:23 PM
2	Garbage stinks in summer heat. Amd it takes away from jobs from the sanitation engineers. The so called sustainabilty commity should really focus more on upgrading or new water treatment plant and other areas instaed of just allowing multiple after multiple new developments continue.ie. darcy, mountianview, drake, futer area behind westmount, developments near costco, 32st north, etc etc.	10/5/2018 4:39 PM
3	If there are lowered taxes or other rebates. Otherwise not at all. Definitely need a larger green bin though especially through spring/summer. Please switch these out at no charge then.	10/4/2018 1:09 AM
4	If I had a bigger garbage cart size that would maybe work better. One concern though is in the summer months the smell of garbage being around longer	10/1/2018 8:42 AM
5	The current black bin is undersized for this.	9/30/2018 10:59 AM
6	We were fine with our cart sizes. Families with children should be able to have bigger cart (garbage) at no additional cost. I think this would help with second week garbage collection.	9/30/2018 10:42 AM

Every-other-week Garbage Collection Pilot Program - END SURVEY

7	Like I said, my neighbour and I had a huge rodent / smell problem. Based on the high amount we pay in this Town for waste services, I expect weekly collection.	9/29/2018 4:49 PM
8	Smell When you have a time that you did some entertaining bin was full and had to keep items for next collection Think the holiday season would be even harder to manage or need to pay more(not a fan of paying more!)	9/28/2018 1:11 PM
9	Although I rarely fill my regular size garbage cart during normal weekly collection I do not want the smells and odours that we experienced	9/27/2018 4:35 PM
10	It's not going to lower my taxes and frankly it is a pain in the ass.	9/27/2018 8:47 AM
11	Only if we have the larger bin at NO EXTRA COST	9/26/2018 5:33 AM
12	Choosing a different cart size will cost more - guaranteed.	9/25/2018 6:16 PM
13	The solution needs to be more precise than just a blanket process. Weekly pickup in the warmest months with bi-weekly the remainder of the year would be much more palatable.	9/25/2018 11:23 AM
14	We typically generate half a black bin of garbage per week, but if it sits in the garage on warm summer days for two weeks (or 4 weeks if we miss a collection day) the smell in the garage is horrible. There needs to be an option to address this.	9/24/2018 8:37 AM
15	Only if we would receive a larger bin.	9/24/2018 8:10 AM
16	For a family of three who already took advantage of the recycling and organics bins, there were only a couple of times during the project where we had excess garbage to deal with. Not having a truck makes trying to take loads to the dump near impossible. We did take advantage of the one yellow bag we were given for free during the trial as one time we had excess garbage. If this goes forward, I think we all should be given one bag per month for free just in case as I believe I already pay too much for the services we have. Either that or we should ALL (everyone in town) be given the larger bins at no extra cost (speaking more for the larger families I know in town who would be hard pressed to make this work at all). My concern for my family was more the odd time where we had more waste than our cart could handle and the lack of having an easy way of dealing with it as well as the potential for additional nasty odors (of which the organics bins can stink somewhat already) especially if we get really hot summers. It is not convenient to have to go to town hall (or wherever you would have then) to purchase an additional bag should we need one.	9/24/2018 8:04 AM
17	The smells from the garbage bin is something we would rather not have to live with. Additionally, paying the same amount of tax for less services is something we are not in favour of.	9/23/2018 6:49 PM
18	The smell that comes from garbage sitting out for 2 weeks is only going to attracts animals and make a mess of our great communities.	9/23/2018 5:11 PM
19	I would rather have a half full cart emptied weekly than a giant cart emptied every 2 weeks. The missing of a day is to inconvenient. It may work for seniors who are at home and have nothing to do but look forward to garbage day and schedule their lives around it, but for people who travel sporadically for work or have large families bi-weekly pickup is not adequate.	9/23/2018 12:14 PM
20	The smell of the garbage.	9/22/2018 6:04 PM
21	Making a larger bin available for larger families would be fair	9/22/2018 3:52 PM
22	With only 2 people in our household we do not create lots of garbage.	9/22/2018 10:33 AM
23	For no extra cost tho	9/22/2018 10:21 AM
24	I worry about young families as they have more garbage with diapers ect. Plus I worry that peoples yards may start looking more cluttered as going to the dump is not that easy for families as they are time poor.	9/22/2018 9:59 AM
25	But at no additional cost.	9/22/2018 8:03 AM
26	If you wish all to better accommodate garbage collection every 2 weeks then you must provide larger garbage cans at no added cost. As the saving you will occur will off set cost to the community.	9/21/2018 1:30 PM
27	This question does not address odor during warmer months.	9/21/2018 1:23 PM
28	To me it is more about the cost savings vs spending.	9/21/2018 7:19 AM

Every-other-week Garbage Collection Pilot Program - END SURVEY

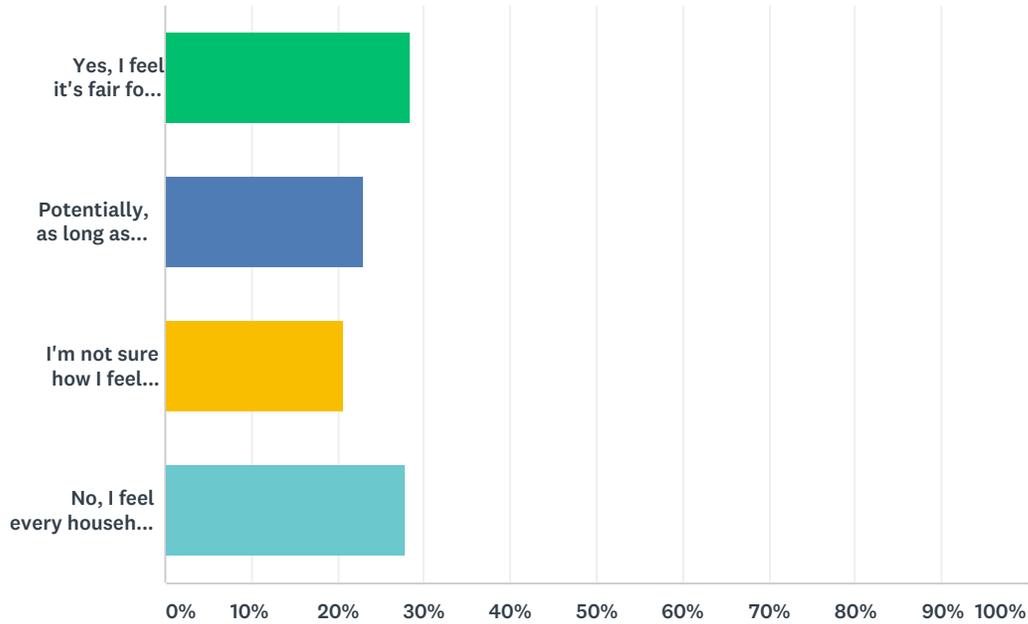
29	I am not concerned about our household, but others, especially families with children. Also, are we going to have people put garbage in others bins so they don't have to pay anything extra for bags or bigger carts??	9/20/2018 4:21 PM
30	If we weren't charged more for larger bins	9/20/2018 10:00 AM
31	If the cart size was double the size of the smaller carts, sure. But it's only 50% bigger and does not work for large families.	9/20/2018 7:41 AM
32	The pilot has proven that it takes us at least two weeks to fill the black cart. In our case the smaller size black cart. I feel that a reduction in cost for waste pick-up is definitely in order as a result.	9/19/2018 7:50 PM
33	Yes I would support, if there is no increase in cost and give me the large bin for 2 weeks. Otherwise, leave me with the small bin for pick up each week. NO CHANGE IN COST TO MY HOUSEHOLD!	9/19/2018 7:48 PM
34	Smell	9/19/2018 6:29 PM
35	Assuming that with bi weekly black cart pickup our cost for garbage was reduced accordingly.	9/19/2018 6:26 PM
36	For a family of 4 with young children it is extremely difficult.	9/19/2018 2:56 PM
37	When the garbage is not picked up weekly it would interfere with our going away timing ... if we were to go on vacation on a non collection week where would we put our garbage before we go away ???	9/19/2018 2:34 PM
38	The garbage and green bins need to be bigger if the town goes to every second week for garbage pick up.	9/19/2018 1:09 PM
39	My only question is... "What would the town do with the money it saved?"	9/19/2018 12:57 PM
40	It may work for us but again supply someone to disinfect the cans on a regular basis.	9/19/2018 12:13 PM
41	Because the larger bin is able to accomodate our big-weekly waste whereas the smaller bin is not.	9/19/2018 11:29 AM
42	my concern not necessarily cart size, it is the fact that garbage is left rotting for two weeks, this creates odours and attracts bugs ect. Especially during the hot summer months	9/19/2018 11:22 AM
43	If we were charged half the price of garbage collection since we are receiving half the garbage collection it may be do able however I feel getting charged the same for half the work is highly unfair.	9/19/2018 11:16 AM
44	As long as our municipal taxes decrease.	9/19/2018 11:15 AM
45	Garbage stinks. I'm not going to have less garbage in the form of diapers for years and we pay for this service.	9/19/2018 10:46 AM
46	I believe if using the green and blue bins correctly it is doable but I don't have diapers	9/19/2018 10:16 AM
47	I would support it during the cooler months but not during the summer because of odors	9/19/2018 10:11 AM
48	But I don't want to pay more for a bigger cart.	9/19/2018 10:03 AM
49	As long as we are not charged more! I would be okay with it if we were given a cart the same size as the blue bin for every 2 week. But not if we are charged more for less service	9/19/2018 7:58 AM
50	if the cart was big enough I have no problem going to every second week. in calgary we had every second week but we had a large cart and it was rarely a problem with having too much garbage..	9/19/2018 6:44 AM
51	The odors and risks of pests is too great.	9/18/2018 10:11 PM
52	I don't want a giant expensive cart.	9/18/2018 9:03 PM
53	With the larger bin size we had no trouble with the second week garbage pick up	9/18/2018 7:39 PM
54	The door build up in summer is just not acceptable.	9/18/2018 6:08 PM
55	The amount of flies in/around my garage/house are not worth it. The odours or the potential of missing a collection are not worth it.	9/18/2018 5:44 PM
56	Larger cart, but no increase in fees. Plus, a reduction for the service based on the saved labour.	9/18/2018 3:43 PM
57	Garbage is foul. It carries filth and disease. It attracts unwanted animals and insects. It should not be simmering for two weeks. Let's be civilized human beings.	9/18/2018 12:40 PM
58	ONLY if we have the larger garbage cart size.	9/18/2018 9:49 AM

Every-other-week Garbage Collection Pilot Program - END SURVEY

59	I would support it if the costs made sense and you could select a bin size equal to the current volume of service WITHOUT extra fees	9/17/2018 10:18 PM
60	As long as the larger bins were provided at no additional cost	9/17/2018 6:26 PM
61	I would not support it because if you go on holidays and miss a pick up it is a month before your garbage is collected. [The smell and flies were horrible in the black and green bin!!	9/17/2018 5:55 PM
62	Because the smell of the garbage!	9/17/2018 5:39 PM
63	Same size as the blue bin	9/17/2018 5:29 PM
64	Our family would agree to every second week garbage collection only if we were provided adequate cart size without our property taxes increasing anymore than they already are.	9/17/2018 5:26 PM
65	The odour and inconvenience of every second week is not worth the hassle.	9/17/2018 4:53 PM
66	Give me a garbage cart twice as big complete with odor control. Never mind, just pick it up once a week like I pay for.	9/17/2018 4:07 PM
67	I currently have no issue with the 120 litre black cart for my household of five, plus pets	9/17/2018 12:08 PM
68	If there is to be garbage collection every second week we should pay half for garbage collection	9/17/2018 9:20 AM
69	Again, garbage stinks! You have small children, it's not enjoyable for anyone to have garbage sitting around your house stinking. It's not in the communities best interest to have stinky garbage sitting around a second week when it could be picked up weekly.	9/17/2018 9:17 AM

Q25 Do you support a collection model where rates are directly related to each household's chosen cart size? (i.e. larger cart size has a higher rate than smaller cart size)

Answered: 169 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes, I feel it's fair for households to pay according to the amount of garbage they produce	28.40%	48
Potentially, as long as rates are fair, rates should reflect the amount of garbage they produce	23.08%	39
I'm not sure how I feel about this model	20.71%	35
No, I feel every household should pay the same rate for waste	27.81%	47
TOTAL		169

Q26 Additional comments:

Answered: 74 Skipped: 99

#	RESPONSES	DATE
1	Size of family is irrelevant. Just because people choose to raise a family we should not be penalized financially.. we buy larger homes and promote your taxation parameters.. We bare the additional costs to support our family within the community, endorsing businesses, town programs and activities AND provide future sustainability and economic growth.. if this town wants to start nickle and diming families.. best wishes.. time to support a movement that Okotoks does not promote family based living and move to other towns where they don't sit around thinking shit up at people's expense. You want to roll this out to the community.. provide the larger cart at no additional charge.. these large waste bins should have been provided prior and no one is willing to admit that someone obviously made a mistake with distribution of the small waste bins... don't think people are naive to not notice the bins our neighbouring communities use.. same landfill.. It's easy.. larger bin ..no cost.. people will figure out how to make it work on a two week pickup. Troubling though.. communities in Mountainview with no back lanes.. littered with front curb appeal of waste bins.. did not see that in the brochure. Remember the good old days.. we used to drink from a garden hose.. wow.. I would probably be breaking the bylaw today.	10/5/2018 7:23 PM
2	Next time you think of doing a pilot, get the community and area involved first before just doing it.	10/5/2018 4:39 PM
3	My changing in Ulsan was initiated by me being penalized or charged more for not recycling, because up until then I was pretty lackadaisical about all of it, I did what I thought was my bit but really when I look back at my efforts now, I'm embarrassed to what I know is possible now. Even if you were to ask, most people only return their bottles, cans, etc. to the bottle depot to get money, the reward for doing so, which is why we believe there needs to be a monetary incentive/reward to initiate people being more recycling and composting conscious for them to do so, which in turn will be the catalyst to a cultural change of thinking, being and doing, as it now is for our household from my experience in South Korea? Initially it was the 'money' that talked to me both in penalties and in rewards, which now has become a way of life for us/me, by where I now recycle and compost because that's apart of my values and who I am, whether there is a reward or payoff for it or not, everyone has to do their bit out of genuinely loving and respecting what we have and our earth?	10/4/2018 1:52 PM
4	Lower rate for large compost bin combined with smaller garbage might be incentive but you would have to keep weekly black bin collection. Like a tier model	10/4/2018 1:09 AM
5	It's more economic to have one garbage can. All the others can be recycled. Once a month in the summer, lawn waist should be picked. The rest of this effort is emotionally satisfying to the socialists amongst us but a profound waist of time in reality	10/3/2018 6:43 PM
6	Okotoks has a lot bigger problems than bi-weekly garbage collection but this council is overly concerned with these initiatives. It's like the anti drinking straw hysteria. Yes, it's an issue in some parts of the world, but out here, we should be focused on other issues as our town takes on thousands of new houses and the effects of that on current residents.	10/3/2018 11:04 AM
7	Where's my rebate???	10/2/2018 12:02 PM
8	I know this pilot was to see the cost savings this would bring for the Town but would prefer to weekly garbage collection with the regular size cart as my garbage isn't sitting around for 2 weeks sometimes getting smelly.	10/1/2018 8:42 AM
9	You're asking the wrong question. My issue with this entire effort is that I already pay taxes and fees to have my waste picked up weekly. The decrease of these services by a factor of 2 have not reduced my monthly bill or tax bill at a proportionate rate, and I have heard nothing about the Town approaching it in this way. Therefore you're question should be "Are you willing to pay the same amount of tax for half the service?" If I have to share the pain, you'd better share the gain or this is nothing more than a cash grab, reducing services and hours for sanitary workers.	9/30/2018 10:59 AM
10	Waste management is a step in the right direction. However, Town needs more communication with residents, especially during the project, not just on completion.	9/29/2018 4:49 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

11	Loaded question Family with small kids will have more than an older couple look for the people who abuse it and educate them	9/28/2018 1:11 PM
12	This was a pain.	9/27/2018 8:47 AM
13	It is difficult to remember what bins need to be placed at curb side and when. It is much easier if all bins are placed every week	9/26/2018 5:33 AM
14	"... pay according to the amount of garbage they produce." But that's not how the rate is calculated. It is based on the maximum amount of garbage they COULD produce, not what they did produce. How about a more progressive approach where people are rewarded for discarding less rather than penalized for discarding more?	9/25/2018 6:16 PM
15	This entire pilot reflected the aggravating approach of council and administration to management. 1. Initial input was lacking despite administration claiming that there had been a thorough input process. This household received no contact prior to the pilot. 2. Contact by workers during interim surveys was unacceptable. They were clearly coached to seek certain responses and were not easily accepting of criticism. 3. Even now, there is the distinct feeling that the decision is pre-determined and the input data is just an exercise to claim citizen input. Already the app is showing changes in collection patterns prior to completion of the survey. THERE MUST BE A CHANGE IN MANAGEMENT STYLE!	9/25/2018 11:23 AM
16	Thanks for considering the possibility of us residents paying on the amount of product that we produce. That would help us with the larger bills that we are getting each month. Our last utility bill (2 month bill) was the highest in the last 28 years since we have resided in Okotoks.	9/24/2018 8:52 PM
17	One challenge I found was that most garbage was wrappers, bathroom garbage (tissue, floss etc), dryer lint which was all very light materials and a couple weeks I still had my garbage bin full if I had a full bin that was compacted slightly because there wasn't enough weight to push the garbage out during collection. Billing accordingly for garbage bin size may entice people to use their blue or green bins more which would be a good thing	9/23/2018 7:33 PM
18	If you reduce it to every second week, I would expect to pay less than we do for weekly service, even with a larger can. We do not need weekly service for green bins, except during summer months.	9/23/2018 2:50 PM
19	Cart size is less of an issue as the frequency of the pickup. It needs to be weekly.	9/23/2018 12:14 PM
20	As long as I froze my meat trays until garbage day I did not have any odor problems and that was my main concern. Can you do anything to encourage people to store their bins out of view and not on their front driveways and sidewalks. Neighbours didn't use to store their garbage out front until we got the town bins.	9/22/2018 3:52 PM
21	I think the size of the household has to be taken into consideration. It is not fair to expect a family of 4 or more to have the same amount of garbage, recycling and organic as a household of two and they should not be penalized provided they are doing all that they can to reduce all.	9/22/2018 3:27 PM
22	I support the extra cost for a larger black bin.... but feel the town should offer a larger green BIN in the summer... at no cost as we are trying to promote more green/blue bin use and the smaller green bin is inadequate. Why do we allow City of Calgary garbage trucks to bring waste to our landfill?	9/22/2018 1:49 PM
23	We have a baby in diapers and were able to comply with the bi-weekly garbage pick-up. Using cloth diapers is easy, cheaper and better for the environment. Forcing people to reduce their garbage would encourage other families to try innovative solutions to waste.	9/22/2018 11:17 AM
24	It would be unfortunate that couples with children would have to pay more, for garbage collection, but that would be an incentive to compost/recycle more. It really doesn't take a huge amount of time.	9/22/2018 10:33 AM
25	I do worry that if we move to less pick up that our taxes will not be changed to reflect. And, if people have to start driving more to get rid of their garbage that increase road use plus an increase in gas being burned.	9/22/2018 9:59 AM
26	We were doing just fine before the pilot with once per week black cart pickup and regular visits to the eco centre to dispose of excess grass clippings etc. I do not support bi-weekly pick-up of the black cart if i must pay extra fpr a ;large cart.	9/22/2018 8:03 AM

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27	We found we needed to essentially double our Green waste handling equipment in the house since we've always composted kitchen and yard waste in our backyard. However, we did not want to miss the opportunity to be able to dispose of the bones and dairy sorts of compostables so we initiated a second green bucket to be able to add that part of our green waste to the Town's carts. Otherwise, except for perhaps a bit more "checking" of the schedule, the pilot system worked very well for us. No real complaints, whatsoever. We would like to see the rate structure tied to the actual amounts of Black bin garbage produced. That, we think, would offer an economic incentive to adopt more appropriate use patterns.	9/21/2018 8:31 PM
28	If you collect every 2nd week our bills should be reduced accordingly	9/21/2018 2:05 PM
29	I'm very close to establishing a group to picket city hall on this issue.	9/21/2018 1:30 PM
30	Both green and black bins could be collected at a reduced frequency during colder months. Credit should be given for households that do not put out a bin (black, green and/or blue), AND the amount payable should reflect the actual amount of material collected. This would be similar to what is done for water rates (fixed fee + variable fee). This should be possible as ALL collection is now mechanized so weighing each bin as it's handled can be automated. If the town is serious about reducing "waste", it should lobby for improved packaging by manufacturers so that no packaging is diverted to landfill (e.g., glass, some plastics, styrofoam, ...)	9/21/2018 1:23 PM
31	When the pilot began, I noticed a lot of homes in our area upgraded to the larger, free, cart for the duration of the pilot. Personally I feel that the message of reducing waste was lost on those households as a result. My only complaint is that my household will receive the same reimbursement as my neighbours who chose to go with the larger carts and ultimately not reduce their waste. I would love to know what percentage of my neighbourhood stayed with their original carts. I agree with the Town's efforts to reduce waste and support this action. But sadly, I also know that these messages need to be repeated several times before they catch on. We can all do better.	9/21/2018 9:47 AM
32	we would be good with all bins (black, green and blue) being collected every second week with the exception of the green being collected more often in the summer during hot weather.	9/21/2018 7:58 AM
33	Cost is important as we already pay high rates. To decrease service there needs to be a savings, even if people need to increase their cart size. I used a larger green cart for the pilot to hold grass over the summer. Our green carts should be the same size as Calgary but for no additional cost. In winter it's fairly empty but in summer I cut my grass and it's full.	9/21/2018 7:19 AM
34	Families are obviously going to produce more garbage than a 2 adult household. Is it fair that they get penalized?? I feel educating those not on board with as much recycling/ green is the way to go....but I applaud the steps Okotoks has taken so far. We somehow have to get more people on board, especially with the green bins as I know there are households that don't participate. It diverts a lot out of landfill!	9/20/2018 4:21 PM
35	I don't feel that our household should pay more for garbage since we have a newborn and are using diapers which we can't avoid. We pay high property taxes to live in mountain view, which should include covering our garbage needs. We understand the theory, however we are waste conscious and use our organics and recycling bin weekly. Thanks for the waste pilot program and including our feedback in the process.	9/20/2018 2:21 PM
36	This pilot unfairly targets young families. It's expensive enough without having to pay extra for basic services. Considering the efforts this town goes to in promoting a family friendly environment, this initiative targets those same families. The local dumpsters for nearby businesses were overflowing after long weekends. I wonder why? Perhaps people adapted, but not in the way you'd hope. The town wants to pay itself on the back thinking that this will change habits by having people sort garbage differently and reduce waste, but in reality many people will just find new creative ways to divert waste.	9/20/2018 7:41 AM
37	Increase your blue bin size for recycling!!	9/19/2018 7:54 PM
38	Just FYI: Our blue cart is usually full or nearly full every week, but our green cart generally has no more than 3-4 bags in it. Lots of room. However, because compost will stink (especially in the summer), I think the green cart needs to be picked up every week regardless of how little might be in it. We were happy to be part of the pilot. Thank you.	9/19/2018 7:50 PM
39	Citizens are currently charged more for a larger black cart. What is your reasoning for bi weekly pickup? To reduce our expenses?	9/19/2018 6:26 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

40	If we switch to collection every 2nd week, I do not think it would be fair to charge extra for a larger bin. We pay for waste collection every week so Okotoks would save money on collection every second week even with larger bins, especially because the bins are only 180L and not 240L	9/19/2018 5:38 PM
41	I would support it as long as I did not get charged extra for the black bin.	9/19/2018 5:13 PM
42	In relation to #25. I don't feel households with more children should pay more for Town services, that includes garbage. I'll feel the same way when the littles move out of the house one day.	9/19/2018 12:57 PM
43	When garbage is picked up, OFTEN there is organic waste all over the street from spillage, tipped over carts or even damaged carts. I am not against change. A sloppy job gives a bad impression.	9/19/2018 12:37 PM
44	Again not fair for families as I believe most but not all have a tough enough time getting by. To reduce administrative costs send out 2 bills a year, prices will not change, you have fixed costs and can even prepay for the whole year. As for water also 2 bills a year based on past usage, and 2 readings a year. Don't just down size on garbage, downsize on staff and increase efficiencies.	9/19/2018 12:13 PM
45	This program was met with resistance mostly because of poor stakeholder management and communication. It is unreasonable that residents were forced into this program without any significant cost reduction in services when all other non-participating neighbourhoods were not impacted or asked to do the same.	9/19/2018 11:29 AM
46	We did not produce less garbage. Just had a bigger bin to hold the same amount of garbage. The only savings on the environment is collection trucks were only coming out every second week	9/19/2018 11:07 AM
47	I feel we already pay a high rate as it is.	9/19/2018 10:16 AM
48	I think there needs to be a model that majority fit into the one area and a slight discount is given for a smaller bin. (Eg if most houses use the 180L bin that that is standard and if a house hold chooses the 120 they get a discount of \$1.20/ month)	9/19/2018 10:16 AM
49	Not fair to charge more for people who are home more (ie with kids or businesses run out of homes like day homes) where they are guaranteed to produce more waste. We are bled for every dollar in this town and enough is enough	9/19/2018 7:58 AM
50	I think having the pilot over summer holidays made it challenging for many families to properly gage the program. A lot of people have excess company causing more garbage or are away a lot causing less waste, so I question the timing of the pilot. For our household, we like the idea of every 2 weeks garbage pick up. The only concern is if we accidentally miss the week or our bin is missed, which did happen during the pilot.	9/19/2018 7:11 AM
51	No as charging more for garbage pick up will only lead to more unwanted items in the landfill. If my rates went up i would petition to opt out of garbage pick up all together and just take my garbage to the land fill. With everything including recycling going into one bin.	9/18/2018 10:28 PM
52	There is too much focus on pseudo environmentalism from the Town Of Okotoks. People need the Town to secure potable water and adding thousands of new homes with giant, thirsty lawns is a much bigger issue than weekly garbage collection.	9/18/2018 9:03 PM
53	If garbage is to be collected every second week rates also need to be adjusted. The rebate received seems low for the service being cut in half.	9/18/2018 9:02 PM
54	I would also love the ability to have a "per dump" fee. We went from a regular built in size garbage can to a small "roommate size". Our bin was usually full by the end of 2 weeks but typically no problems.	9/18/2018 8:47 PM
55	Seems money is always coming out of our pockets to support the towns great ideas. You come up with the ideas and we pay extra for it on top of our already high taxes.	9/18/2018 8:38 PM
56	The cost savings for the pilot seemed disproportionate to the decrease in services. The savings should have been greater.	9/18/2018 4:23 PM
57	You can't charge for usage. That's highly offensive to larger families that can't help but produce more waste than the average family, and that opinion is coming from an unbiased family of four.	9/18/2018 3:43 PM
58	I think every house should pay the same rate unless they fill more than one large bin per week.	9/18/2018 3:01 PM
59	I feel any way the town can encourage citizens to reduce and recycle properly should be implemented. Less frequent garbage collection forces people to re-think what they throw away.	9/18/2018 1:13 PM
60	This was a ridiculous exercise. There is no merit outside of the town trying to find a way to raise our taxes/user fees and make it look like we "participated". This was a political game. Cut the nonsense. The people of Okotoks are not stupid. If you want to be reelected I suggest you listen.	9/18/2018 12:40 PM

Every-other-week Garbage Collection Pilot Program - END SURVEY

61	I believe this Pilot was well thought out and hope that the results indicate a reduced garbage collection frequency in the future.	9/18/2018 10:00 AM
62	We realized that most people do not know how to recycle properly. For example, pizza boxes with grease CANNOT go into the blue cart. There CANNOT be any food on any of the recyclables. Most people do not know this. Plus we don't have the time to spend washing out every piece of recyclable so it does end up in the black cart. Most people think they have done a great job filling their blue cart, but in reality lots of it is covered in food and will contaminate all other clean recyclables. In the end it costs more.	9/18/2018 9:49 AM
63	I think that forcing people to recycle actually causing the opposite affect on how an individual looks at recycling. When the black bins get full, we cared less about what was actually going into the blue and green bins. Over time, this just causes more "garbage" to be sorted at the facilities, which will in turn cost more money to the town. When people have a choices, they are more likely to respect the process. I also strongly disagree with larger families having to pay more for garbage removal. This goes back to my first comment, people don't have to pay more, they will just put garbage in your recycle bins.	9/18/2018 8:41 AM
64	Larger carts should be available however residents should be charged based on weight or volume, i.e. a half full bin should not cost as much as a full bin. Bi-weekly is good to help reduce labour and truck costs but the current punitive charge for the large bin is unfair for large or young families. I would support it if fees were fair and program savings were passed on to residents instead of just absorbed by administration.	9/17/2018 10:18 PM
65	I definitely do not agree with being charged more for the larger bin but I completely support every other week pick up as long as this does not cost me more. I pay enough taxes and will be getting less service .	9/17/2018 6:26 PM
66	We have a child in diapers and had no issues with garbage amounts. I think it's 100% reasonable to charge people on garbage bin size however I think if you want to encourage more recycling then there should not be an increase in fee for larger recycling or green bin size. We fully supported garbage pick up every two weeks year round as long as recycling remains every week.	9/17/2018 5:56 PM
67	This is the worst project the town has done.	9/17/2018 5:55 PM
68	We are charged so much in property tax as it is. We should not have to pay more for a bigger black, green ore blue bin. As long as we are all composting and recycling as much as we can I shouldn't have to pay more	9/17/2018 5:29 PM
69	Please stop messing around with our utilities and town services to residents. Just come get my garbage once a week.	9/17/2018 4:53 PM
70	I'm moving out of this town if this bi-weekly garbage pick up becomes permanent. Stop trying to ram this eco bs down my throat. Save money somewhere else such as firing the person who came up with this idea.	9/17/2018 4:07 PM
71	I was quite opposed to this pilot in when it was first introduced and I was pleasantly surprised that our needs were met with the complementary bin upgrade. For the majority of the weeks my family's needs were met with the larger bin. Smell was a concern especially during our hottest months but, that was my only complaint.	9/17/2018 3:15 PM
72	Okotoks is very much a family oriented town. If starting to charge (fine) households for having children, thus producing more garbage, and rewarding families for not having children, the message is it sending out to future potential residents is not good.	9/17/2018 12:22 PM
73	As a household that has strived to reduce waste before the pilot, I feel very strongly about paying according to waste production. My family has worked very hard over the years to reduce our waste. Lower fees for households that produce less landfill waste should be recognized.	9/17/2018 12:08 PM
74	More neighbourhood consultation is needed. You can't discipline a family with 3 kids etc because they produce more garbage. It's like you are telling folks to have less kids.	9/17/2018 9:17 AM