

## OkotoksTransit.ca

### Need Help?

Contact our transit support team 587-534-0510 transit@okotoks.ca



# **Transit Tips**

Here are some courtesy and safety tips to keep in mind while travelling on the bus.

ALWAYS	
<b>/</b>	Plan to arrive at the bus stop 5 mins early
<b>\</b>	Have your digital or paper fare ready
<b>✓</b>	Take a seat as soon as possible after boarding
<b>/</b>	Hold on while the bus is in motion
<b>&gt;</b>	Be a good neighbour – yelling or loud music on the bus can be distracting for the driver and other passengers
NEVER	
×	Stand in the street or sit on the curb when the bus approaches
X	Run after or hit the side of a moving bus
×	Allow your children to stand or kneel on the seat while riding the bus
×	Enter the street in front or directly behind a stopped bus – make sure traffic can see you
X	Use offensive or abusive language on the bus

## Welcome Aboard

A fixed-route service is more reliable and convenient especially during busy times. It reduces wait times, doesn't require pre-booking, and can handle more riders at one time. With our set routes and schedules, you can just show up and hop on, making it easier to meet growing demand.

The routes have been designed to connect key destinations, while offering a reliable and convenient option for getting around town! The transit vehicles will run on a fixed route, with set stops, on a consistent schedule - making it easier than ever for residents and visitors to move through Okotoks with confidence and ease.

### **HOURS OF OPERATION**

The fixed-route service operates on weekdays only. Times may change due to construction, weather or traffic.

### Monday to Friday 7 a.m. to 6 p.m.

\*fixed-route service does not operate on weekends or stat holidays



### **ACCESSIBILITY**

All transit vehicles are wheelchair accessible and will allow you to bring your mobility device on the vehicle.

### How to Ride

#### **BIKES & SCOOTERS**

Bike racks hold up to two bikes. All bikes must be no more than 27.5" in diameter with a maximum 2.6" tire width. E-bikes must be under 25kg with the lithium battery removed. Foldable e-scooters are allowed when carried on and safely stored between seats. Riders are responsible for loading and unloading their bikes or scooters.

Okotoks Transit is not responsible for loss, theft or damage.

### **PETS**

Domestic animals are welcome on transit vehicles, either on a leash or in a travel kennel, and must be under the care and control of the owner.

Fare Information  Effective September 2025. All fares are subject to change.										
	Ticket 0	ptions	Adult	Senior	Youth	Child				
	Digitally	Paper	(18-59)	(60+)	(6-17)	(0-5)				
Single Trip Fare	<b>~</b>	<b>✓</b>		\$3.50						
Monthly Pass	<b>*</b>	<b>✓</b>	\$55.00	\$35.00	\$35.00					
10 Tickets	<b>/</b>	<b>✓</b>		\$31.50						
25 Tickets	<b>/</b>			\$74.50		FREE				

\$140.00

\$197.00

\$245.00

### **Buying Tickets and Passes**

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#### DIGITALLY

50 Tickets

75 Tickets

100 Tickets

Available on the HotSpot app

#### PAPER (PHYSICAL)

Single Tickets, Bulk Ticket Packs and Monthly Passes can be purchased at:

- Okotoks Municipal Centre, 5 Elizabeth Street
- Okotoks Recreation Centre, 99 Okotoks Drive

\*Monthly passes are valid from the first day to the last day of each calendar month, regardless of when you purchase your pass. Passes expire at the end of the month and do not carry over.

10 Packs of Tickets can be purchased at:

- Okotoks Municipal Centre, 5 Elizabeth Street
- Okotoks Recreation Centre, 99 Okotoks Drive
- Save-On-Foods, #400-100 Southbank Boulevard
- Safeway, 10 D'Arcy Ranch Drive
- Sobeys, 201 Southridge Drive
- The Medicine Shoppe, 2-420 Big Rock Lane

### **Refund Policy**

### Please note the following conditions for all transit fares:

All tickets, passes, and fares are non-refundable. Lost, stolen, damaged, or expired passes will not be replaced.

Monthly passes are valid for one calendar month. Tickets are valid until their expiry date or as otherwise stated.

#### **REFUND EXCEPTION:**

Refunds are only available for Bulk Ride Credit purchases with a remaining balance of more than \$20. Refunds will be issued to the original credit card used for the purchase.





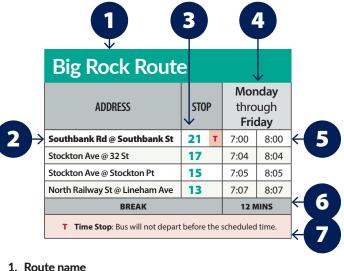
## Discover the HotSpot App

- 1. **Download** the HotSpot app from the App Store or Google Play.
- 2. Open the app and **select "Transit"** from the bottom menu.
- 3. Choose Okotoks as your city and select your route.
- 4. Purchase your ticket or pass (single fare, bulk tickets or monthly pass).
- 5. When you're ready to board, activate your ticket:
- Tap "Board Bus" in the app and confirm.
- Your ticket will display an animated screen show this to the driver when you board.
- Only activate your ticket right before boarding. as it expires 15 minutes after activation.
- 6. For monthly passes, activate and present your digital pass in the same way each time you ride.

# **Understanding the Route Schedules**

This Riders' Guide contains timetables for all Okotoks Fixed-Route Transit. The diagram below explains how to interpret the schedules.

\*Schedules subject to change.

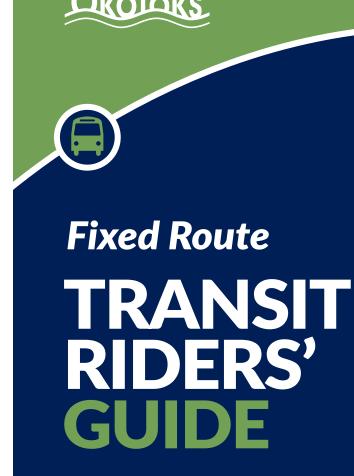


- **2. Timing points** along route (selected stop locations/address). **Travel pattern:** The fixed routes both travel in a figureeight pattern, but in opposite directions.
- 3. Bus stop number. Bus route signs will show four-digit numbers (e.g., 1021), but only the last two digits will appear on schedules.
- 4. Days of Operation
- **5. Arrive.** This column indicates the time that the bus is estimated to arrive. PM times are bolded.
- **6. Break,** the time the bus rests at the beginning or end of its route before starting again.
- 7. **Time Stop**, Bus will not depart from the bolded location until the scheduled time.



### Still need our On Demand Service?

Continue to book a ride for when and where you need it via our app, online or by calling **587-534-0510**.

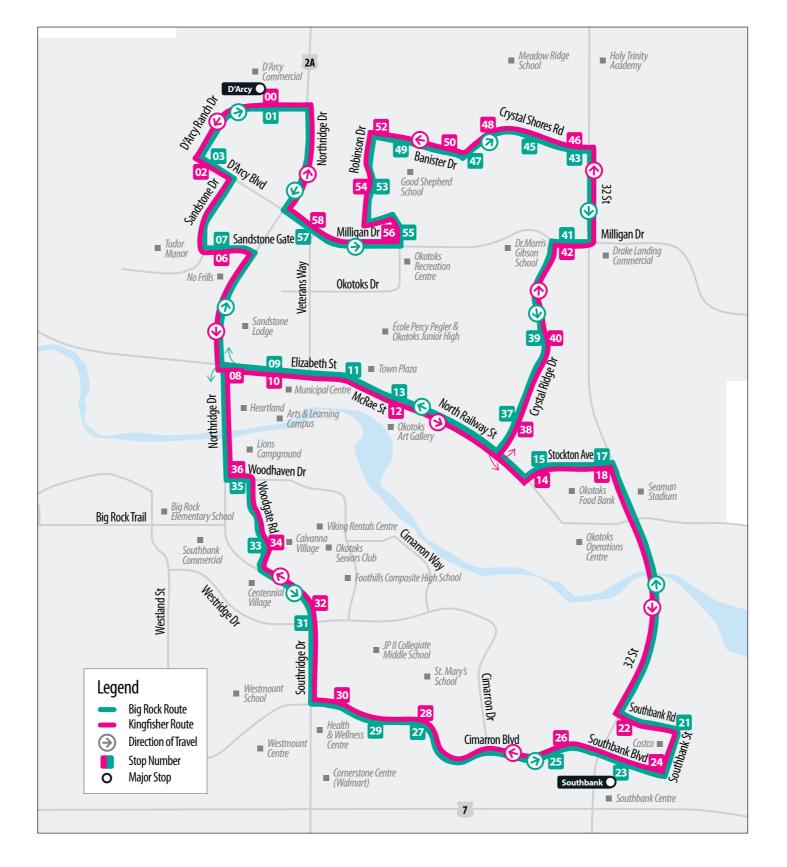


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**EFFECTIVE OCTOBER 2025** 



ADDRESS	STO	P	Monday through Friday										
Southbank Rd @ Southbank St	21	т	7:00	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	5:0
Stockton Ave @ 32 St	17		7:04	8:04	9:04	10:04	11:04	12:04	1:04	2:04	3:04	4:04	5:0
Stockton Ave @ Stockton Pt	15		7:05	8:05	9:05	10:05	11:05	12:05	1:05	2:05	3:05	4:05	5:0
North Railway St @ Lineham Ave	13		7:07	8:07	9:07	10:07	11:07	12:07	1:07	2:07	3:07	4:07	5:0
North Railway St @ McRae St	11		7:08	8:08	9:08	10:08	11:08	12:08	1:08	2:08	3:08	4:08	5:0
Elizabeth St @ Elk Ave	09		7:10	8:10	9:10	10:10	11:10	12:10	1:10	2:10	3:10	4:10	5:
Sandstone Gate @ Bearberry Ln	07		7:13	8:13	9:13	10:13	11:13	12:13	1:13	2:13	3:13	4:13	5:
D'Arcy Blvd @ Birch Gln	03		7:14	8:14	9:14	10:14	11:14	12:14	1:14	2:14	3:14	4:14	5:
D'Arcy Ranch Dr @ Avens Way	01	т	7:15	8:15	9:15	10:15	11:15	12:15	1:15	2:15	3:15	4:15	5:
Milligan Dr @ Veterans Way	57		7:18	8:18	9:18	10:18	11:18	12:18	1:18	2:18	3:18	4:18	5:
Visser Way @ Milligan Dr	55		7:19	8:19	9:19	10:19	11:19	12:19	1:19	2:19	3:19	4:19	5:
Robinson Dr @ Suntree Ln	53		7:20	8:20	9:20	10:20	11:20	12:20	1:20	2:20	3:20	4:20	5:2
Banister Dr @ Robinson Dr	49		7:21	8:21	9:21	10:21	11:21	12:21	1:21	2:21	3:21	4:21	5:
Crystal Shores Rd @ Banister Dr	47		7:23	8:23	9:23	10:23	11:23	12:23	1:23	2:23	3:23	4:23	5:
Crystal Shores Rd @ Crystal Shores Manor	45		7:24	8:24	9:24	10:24	11:24	12:24	1:24	2:24	3:24	4:24	5:2
Crystal Shores Dr @ 32 St	43		7:25	8:25	9:25	10:25	11:25	12:25	1:25	2:25	3:25	4:25	5:
Milligan Dr @ Crystal Shores Cove	41		7:27	8:27	9:27	10:27	11:27	12:27	1:27	2:27	3:27	4:27	5:
Crystal Ridge Dr @ Downey Rd	39		7:28	8:28	9:28	10:28	11:28	12:28	1:28	2:28	3:28	4:28	5:
Crystal Ridge Dr @ Heritage Dr	37	т	7:30	8:30	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30	5:
North Railway St @ Lineham Ave	13		7:32	8:32	9:32	10:32	11:32	12:32	1:32	2:32	3:32	4:32	5:
North Railway St @ McRae St	11		7:33	8:33	9:33	10:33	11:33	12:33	1:33	2:33	3:33	4:33	5:
Elizabeth St @ Elk Ave	09		7:35	8:35	9:35	10:35	11:35	12:35	1:35	2:35	3:35	4:35	5:
Woodhaven Dr @ Southridge Dr	35		7:37	8:37	9:37	10:37	11:37	12:37	1:37	2:37	3:37	4:37	5:
Woodgate Rd @ Community Way	33		7:39	8:39	9:39	10:39	11:39	12:39	1:39	2:39	3:39	4:39	5:
Southridge Dr @ Westridge Dr	31		7:40	8:40	9:40	10:40	11:40	12:40	1:40	2:40	3:40	4:40	5:
Cimarron Blvd @ Cimarron Grove Cres	29		7:41	8:41	9:41	10:41	11:41	12:41	1:41	2:41	3:41	4:41	5:
Cimarron Blvd @ Cimarron Park Circle	27		7:42	8:42	9:42	10:42	11:42	12:42	1:42	2:42	3:42	4:42	5:
Cimarron Blvd @ Cimarron Vista Way	25		7:43	8:43	9:43	10:43	11:43	12:43	1:43	2:43	3:43	4:43	5:
Southbank Blvd @ 32 St	23	т	7:45	8:45	9:45	10:45	11:45	12:45	1:45	2:45	3:45	4:45	5:
BREAK							1	13 MIN	S				



Kingfisher Route													
ADDRESS	STO	DΡ	Monday through Friday										
D'Arcy Ranch Dr @ Northridge Dr	00	т	7:00	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	5:00
D'Arcy Blvd @ Birch Gln	02		7:01	8:01	9:01	10:01	11:01	12:01	1:01	2:01	3:01	4:01	5:01
Sandstone Gate @ Sandstone Ct	06		7:02	8:02	9:02	10:02	11:02	12:02	1:02	2:02	3:02	4:02	5:02
Elizabeth St @ Northridge Dr	08		7:05	8:05	9:05	10:05	11:05	12:05	1:05	2:05	3:05	4:05	5:05
Elizabeth St @ Elk Ave	10		7:06	8:06	9:06	10:06	11:06	12:06	1:06	2:06	3:06	4:06	5:06
North Railway St @ Alberta Ave	12		7:08	8:08	9:08	10:08	11:08	12:08	1:08	2:08	3:08	4:08	5:08
Stockton Ave @ North Railway St	14		7:10	8:10	9:10	10:10	11:10	12:10	1:10	2:10	3:10	4:10	5:10
Stockton Ave @ 32 Ave	18		7:11	8:11	9:11	10:11	11:11	12:11	1:11	2:11	3:11	4:11	5:11
Southbank Rd @ 32 St	22		7:14	8:14	9:14	10:14	11:14	12:14	1:14	2:14	3:14	4:14	5:14
Southbank Blvd @ Southbank St	24	т	7:15	8:15	9:15	10:15	11:15	12:15	1:15	2:15	3:15	4:15	5:15
Cimarron Blvd @ Cimarron Spring Circle	26		7:17	8:17	9:17	10:17	11:17	12:17	1:17	2:17	3:17	4:17	5:17
Cimarron Blvd @ Cimarron Park Circle	28		7:18	8:18	9:18	10:18	11:18	12:18	1:18	2:18	3:18	4:18	5:18
Cimarron Blvd @ Cimarron Meadows Way	30		7:20	8:20	9:20	10:20	11:20	12:20	1:20	2:20	3:20	4:20	5:20
Southridge Dr @ Cimarron Dr	32		7:22	8:22	9:22	10:22	11:22	12:22	1:22	2:22	3:22	4:22	5:22
Woodgate Rd @ Community Way	34		7:23	8:23	9:23	10:23	11:23	12:23	1:23	2:23	3:23	4:23	5:23
Woodhaven Dr @ Woodgate Rd	36		7:24	8:24	9:24	10:24	11:24	12:24	1:24	2:24	3:24	4:24	5:24
Elizabeth St @ Northridge Dr	08		7:26	8:26	9:26	10:26	11:26	12:26	1:26	2:26	3:26	4:26	5:26
Elizabeth St @ Elk Ave	10		7:27	8:27	9:27	10:27	11:27	12:27	1:27	2:27	3:27	4:27	5:27
North Railway St @ Alberta Ave	12		7:29	8:29	9:29	10:29	11:29	12:29	1:29	2:29	3:29	4:29	5:29
Crystal Ridge Dr @ North Railway St		т	7:30	8:30	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30	5:30
Crystal Ridge Dr @ Downey Rd	40		7:31	8:31	9:31	10:31	11:31	12:31	1:31	2:31	3:31	4:31	5:31
Milligan Dr @ Crystal Ridge Dr	42		7:33	8:33	9:33	10:33	11:33	12:33	1:33	2:33	3:33	4:33	5:33
Crystal Shores Rd @ 32 St	46		7:36	8:36	9:36	10:36	11:36	12:36	1:36	2:36	3:36	4:36	5:36
Crystal Shores Rd @ Crystal Shores Hill	48		7:37	8:37	9:37	10:37	11:37	12:37	1:37	2:37	3:37	4:37	5:37
Banister Dr @ Crystal Shores Rd	50		7:38	8:38	9:38	10:38	11:38	12:38	1:38	2:38	3:38	4:38	5:38
Banister Dr @ Carr Cres	52		7:39	8:39	9:39	10:39	11:39	12:39	1:39	2:39	3:39	4:39	5:39
Robinson Dr @ Suntree Lane	54		7:40	8:40	9:40	10:40	11:40	12:40	1:40	2:40	3:40	4:40	5:40
Milligan Dr @ Visser Way	56		7:41	8:41	9:41	10:41	11:41	12:41	1:41	2:41	3:41	4:41	5:41
Milligan Dr @ Veterans Way	58		7:43	8:43	9:43	10:43	11:43	12:43	1:43	2:43	3:43	4:43	5:43
D'Arcy Ranch Dr @ Northridge Dr			7:45	8:45	9:45	10:45	11:45	12:45	1:45	2:45	3:45	4:45	5:45
BREAK					1	L3 MIN	S						
T T' C' D '' ( ) ( ) ( ) ( ) ( ) ( )													

T Time Stop: Bus will not depart before the scheduled time.