



# 2021 Public Safety report

## What We Heard Report

### ...what we heard from the citizen panel

Okotoks Royal Canadian Mounted Police (RCMP) and Okotoks Municipal Enforcement would like to thank those that took the time to participate in the Public Safety Survey. This survey will help to assist with the planning of public safety priorities in Okotoks.

The survey was open February 16 through March 5, 2021.

This survey was conducted with Citizen Panel members, who represent a cross-section of our residents and the business community. Engaged citizens who want to be contacted for future public consultation opportunities, can register to the panel at [okotoks.ca/citizen-panel](https://okotoks.ca/citizen-panel).

### This survey focused on three (3) themes:

1. Community perceptions of public safety during the last year (2020)
2. How the community feels about the current state of safety and crime in Okotoks
3. Community priorities for public safety for the coming year in Okotoks






Not everyone has the same definitions of what crime means in our community and we may have different perceptions and expectations. As an Okotokian, this survey is a chance to help prioritize what is important for Okotoks and our community.



# 2021 Public Safety report

## Public Participation - What stage?

The RCMP online survey is at [CONSULT](#).

	INFORM	CONSULT	INVOLVE
GOAL	<p>To provide balanced and objective information in a timely manner.</p> 	<p>To obtain feedback on analysis, issues, alternatives, and decisions.</p> 	<p>To work with public to make sure concerns and aspirations are understood and considered.</p> 





# 2021 Public Safety report

## Engagement Strategy

### Citizen Panel

**378** Okotoks survey participants are registered for the Okotoks Citizen Panel. The Citizen Panel consists of individuals who have voluntarily signed up to join this group of engaged citizens and want to be contacted for public consultation opportunities as they become available.

With the Citizens' Panel, providing the Town with a statistically accurate and representative sample of our community, the engagement strategy for the 2021 RCMP survey was to engage this group of citizens directly.



**104 survey participants**  
**(27.5% response rate)**

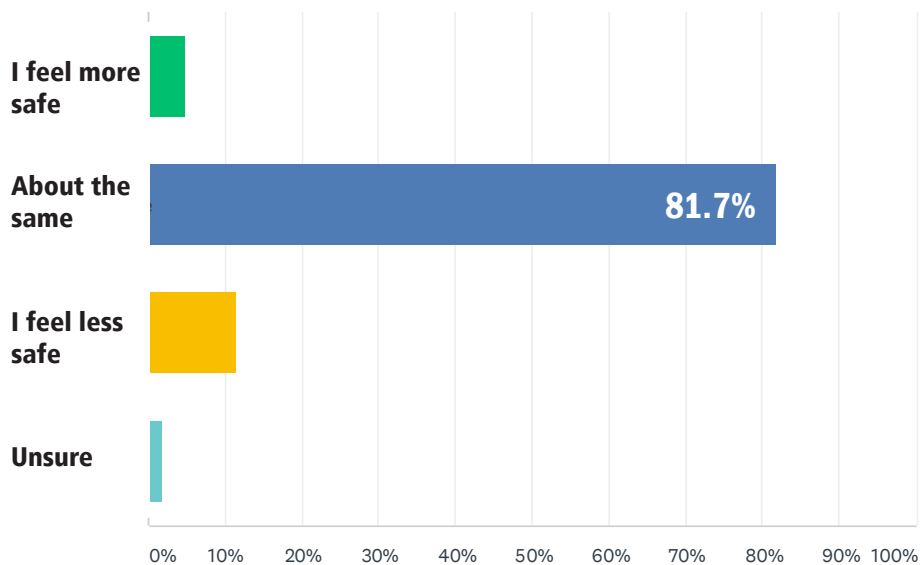


# 2021 Public Safety report

## Community Safety

Please describe to what degree your level of concern for your safety in this community has changed since 2019?

Answered: 104 Skipped: 0



ANSWER CHOICES	RESPONSES	
I feel more safe	4.81%	5
I feel the same	81.73%	85
I feel less safe	11.54%	12
Unsure	1.92%	2
TOTAL		104



**2020 Comparison**

**59%** Not concerned with safety

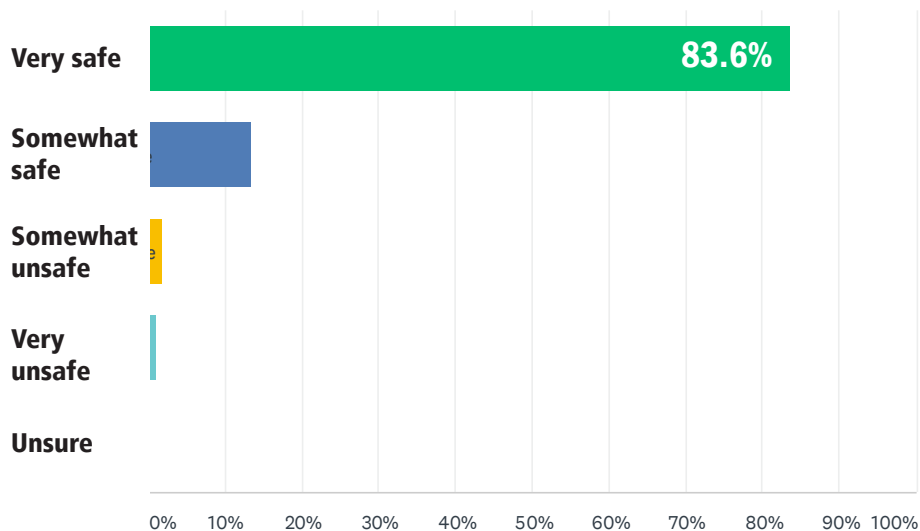


# 2021 Public Safety report

## Community Safety

To what extent do you feel safe in Okotoks when you are outside alone during the day?

Answered: 104 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very safe	83.65%	87
Somewhat safe	13.46%	14
Somewhat unsafe	1.92%	2
Very unsafe	0.96%	1
Unsure	0.00%	0
TOTAL		104



**11**  
comments

Common themes include concerns over deer and wildlife, and vehicles speeding through neighbourhoods.



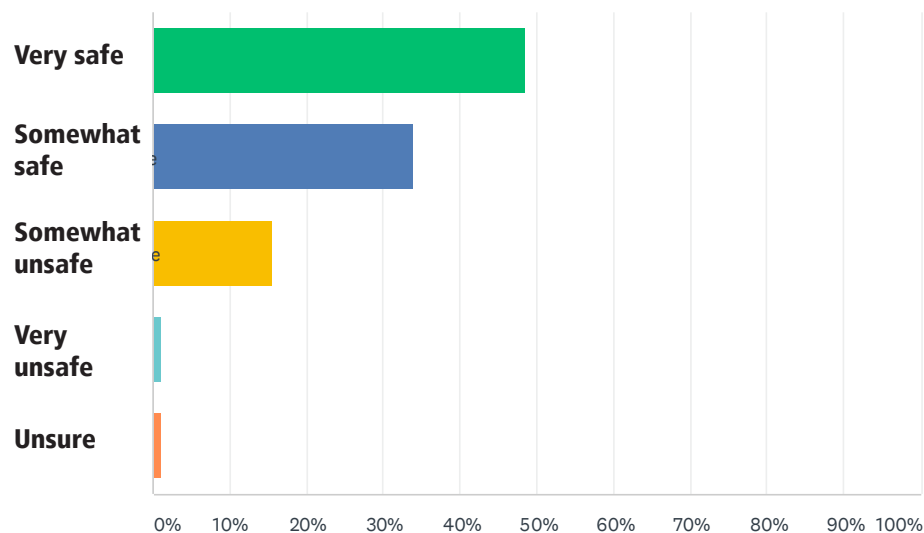


# 2021 Public Safety report

## Community Safety

To what extent do you feel safe in Okotoks when you are outside alone at night?

Answered: 103 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very safe	48.54%	50
Somewhat safe	33.98%	35
Somewhat unsafe	15.53%	16
Very unsafe	0.97%	1
Unsure	0.97%	1
TOTAL		103

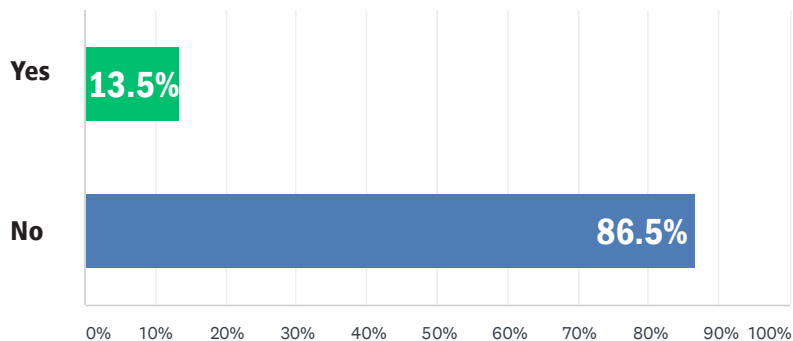


# 2021 Public Safety report

## Community Safety

Were you a direct victim of property crime in Okotoks during 2020?

Answered: 104 Skipped: 0

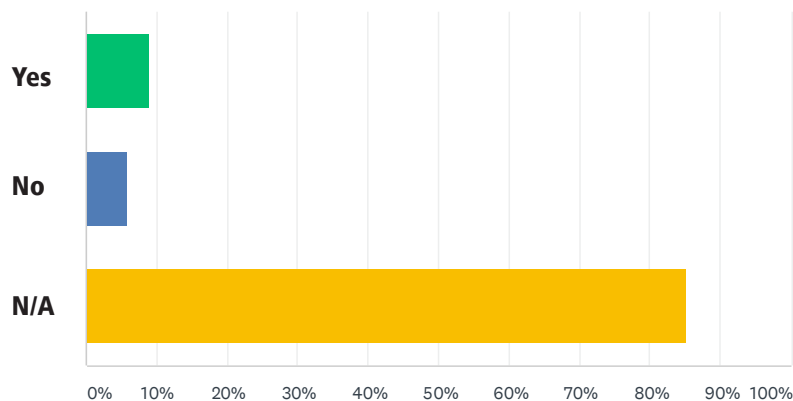


### 2020 Comparison

**25%** Victim of Vehicle theft, break and enter or property damage

If you answered yes, did you report the incident to RCMP?

Answered: 101 Skipped: 3

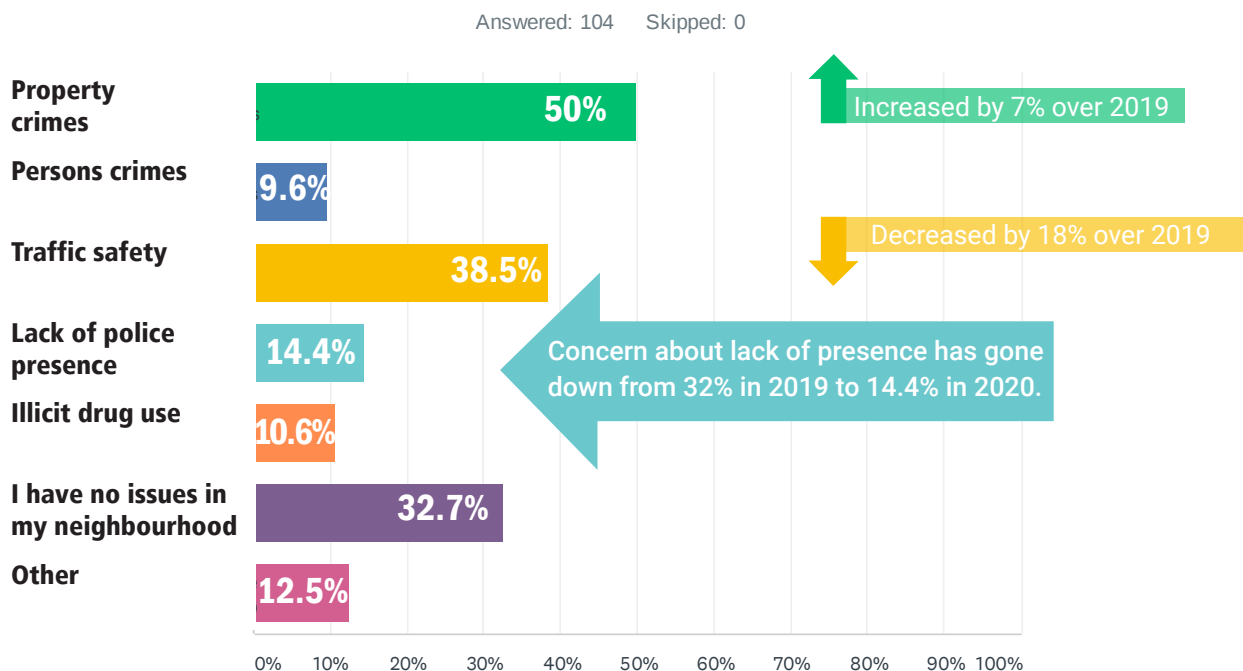


ANSWER CHOICES	RESPONSES	
Yes	8.91%	9
No	5.94%	6
N/A	85.15%	86
TOTAL		101

# 2021 Public Safety report

## Community Safety

Which of the following issues are a concern in your neighbourhood, choose all that apply:



**13**  
comments

Some common themes included children and teenage mischief, vehicles speeding through neighbourhoods, vehicle thefts, and accidents or near misses at intersections in school zones.



### 2020 Comparison

**Top 4 concerns: Property crime (43%), Vehicle/traffic infractions (56%), Distracted driving (40%), and Lack of police presence (32%)**

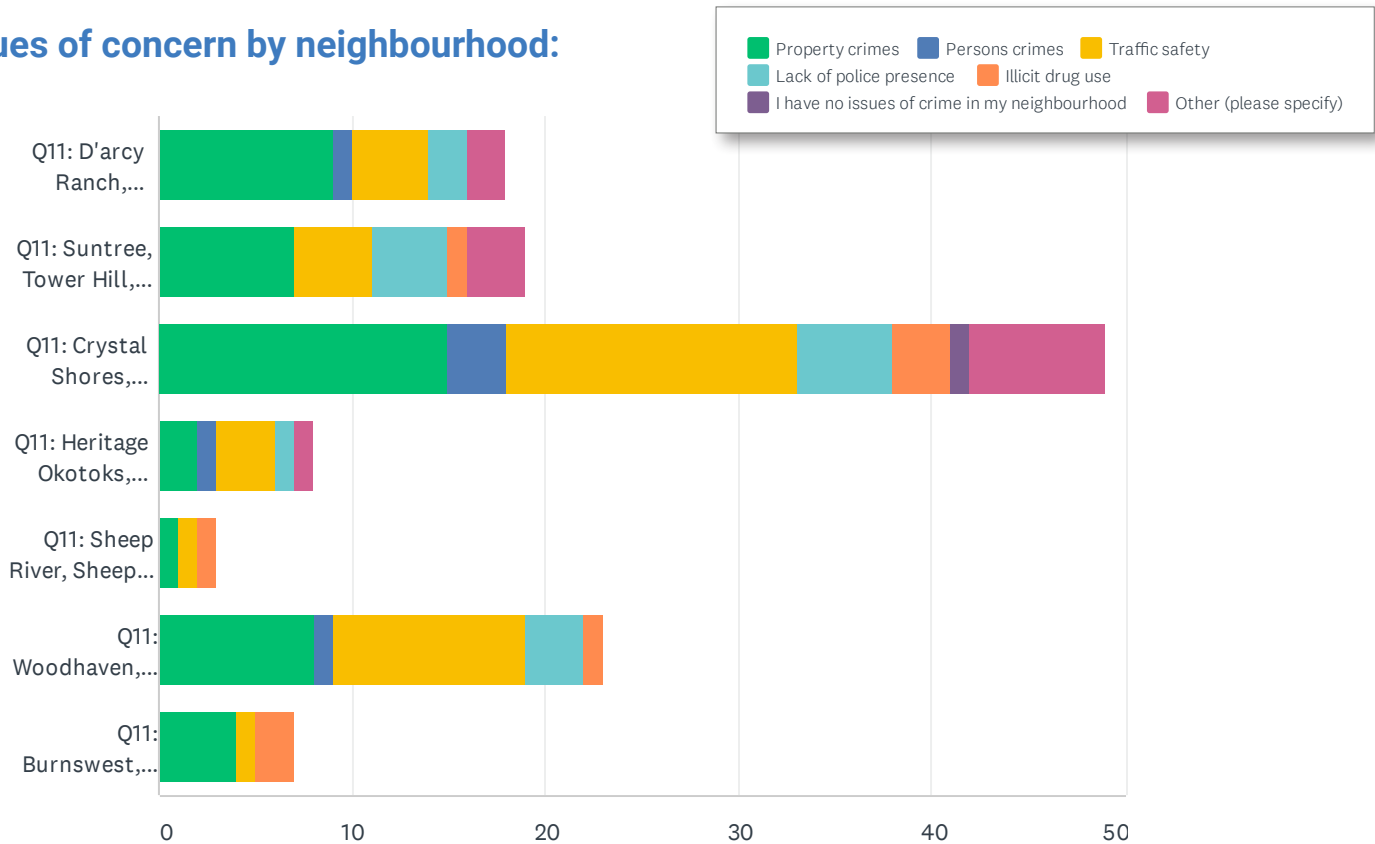




# 2021 Public Safety report

## Community Safety

### Issues of concern by neighbourhood:



	PROPERTY CRIMES	PERSONS CRIMES	TRAFFIC SAFETY	LACK OF POLICE PRESENCE	ILLICIT DRUG USE	I HAVE NO ISSUES OF CRIME IN MY NEIGHBOURHOOD	OTHER (PLEASE SPECIFY)	TOTAL
Q11: D'arcy Ranch, Mountainview, Sandstone, Northgate Commercial Centre	90.00% 9	10.00% 1	40.00% 4	20.00% 2	0.00% 0	0.00% 0	20.00% 2	27.69% 18
Q11: Suntree, Tower Hill, Rosemont, Central Heights	77.78% 7	0.00% 0	44.44% 4	44.44% 4	11.11% 1	0.00% 0	33.33% 3	29.23% 19
Q11: Crystal Shores, Crystalridge, Downey Ridge, Drake Landing, Crystal Green, Okotoks Air Ranch, Ranchers Rise	60.00% 15	12.00% 3	60.00% 15	20.00% 5	12.00% 3	4.00% 1	28.00% 7	75.38% 49
Q11: Heritage Okotoks, Okotoks Business Park	50.00% 2	25.00% 1	75.00% 3	25.00% 1	0.00% 0	0.00% 0	25.00% 1	12.31% 8
Q11: Sheep River, Sheep River Heights, Sheep River Cove, Sheep River Ridge, Hunters Glen	50.00% 1	0.00% 0	50.00% 1	0.00% 0	50.00% 1	0.00% 0	0.00% 0	4.62% 3
Q11: Woodhaven, Cimarron, Cimarron Meadows, Cimarron Park, Cimarron Grove, Cimarron Vista, Cimarron Springs, Cimarron Estates	72.73% 8	9.09% 1	90.91% 10	27.27% 3	9.09% 1	0.00% 0	0.00% 0	35.38% 23
Q11: Burnswest, Southbank Business Park, other	100.00% 4	0.00% 0	25.00% 1	0.00% 0	50.00% 2	0.00% 0	0.00% 0	10.77% 7
Total Respondents	46	6	38	15	8	1	13	65

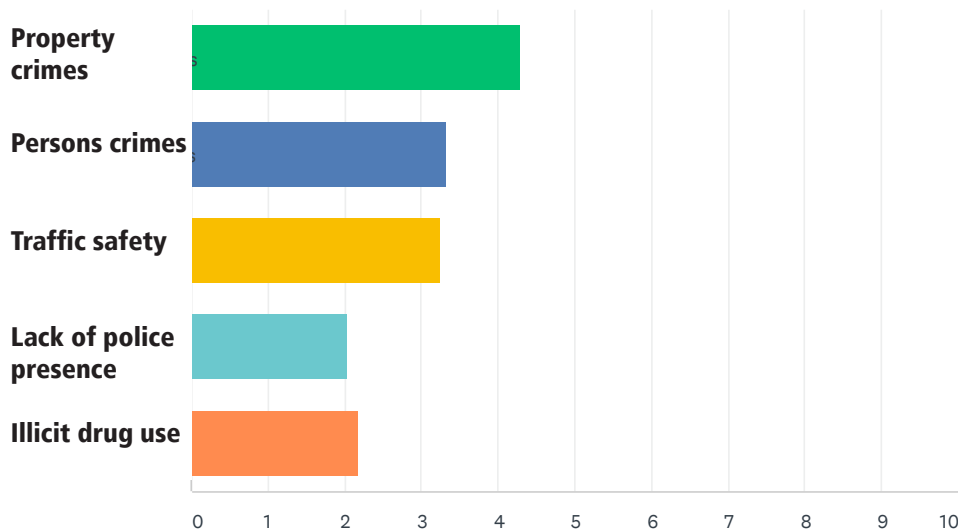


# 2021 Public Safety report

## Community Safety

Please rank this list from the most important to the least important concerns in your neighbourhood:

Answered: 104 Skipped: 0



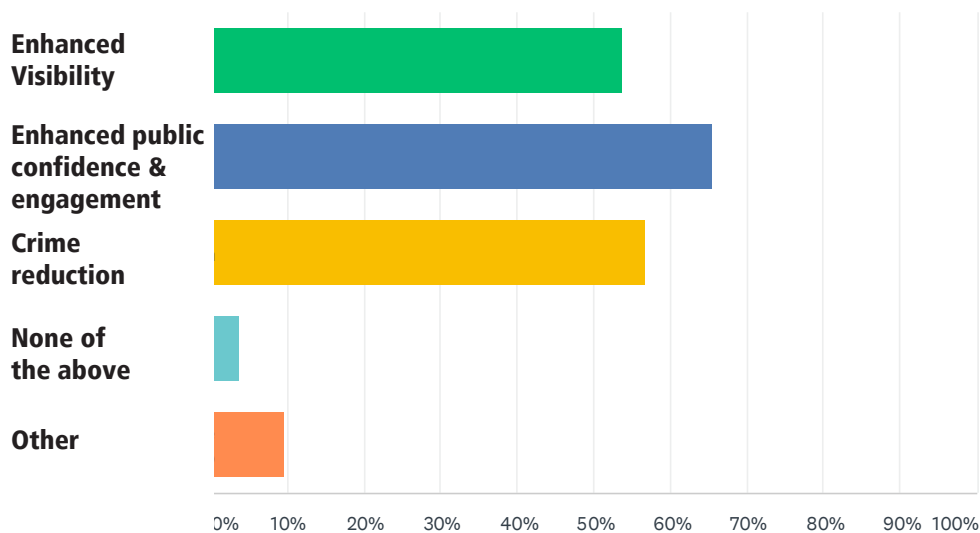
	1	2	3	4	5	TOTAL	SCORE
Property crimes	53.92% 55	30.39% 31	9.80% 10	2.94% 3	2.94% 3	102	4.29
Persons crimes	16.67% 17	28.43% 29	31.37% 32	17.65% 18	5.88% 6	102	3.32
Traffic safety	20.79% 21	26.73% 27	22.77% 23	14.85% 15	14.85% 15	101	3.24
Lack of police presence	4.04% 4	5.05% 5	15.15% 15	40.40% 40	35.35% 35	99	2.02
Illicit drug use	5.94% 6	8.91% 9	20.79% 21	24.75% 25	39.60% 40	101	2.17

# 2021 Public Safety report

## Community Safety

Which of these priorities from 2020 do you believe remain important for 2021? Choose all that apply.

Answered: 104 Skipped: 0



ANSWER CHOICES	RESPONSES	
Enhanced visibility	53.85%	56
Enhanced public confidence and engagement	65.38%	68
Crime reduction	56.73%	59
None of the above	3.85%	4
Other (please specify)	9.62%	10
Total Respondents: 104		



**10**  
comments

Themes include concerns with vehicles speeding or tailgating in residential areas and playground/school zones, would like to see more consistency with traffic and bylaw enforcement, and enforcing illegal vehicle modifications (e.g. exhaust systems).

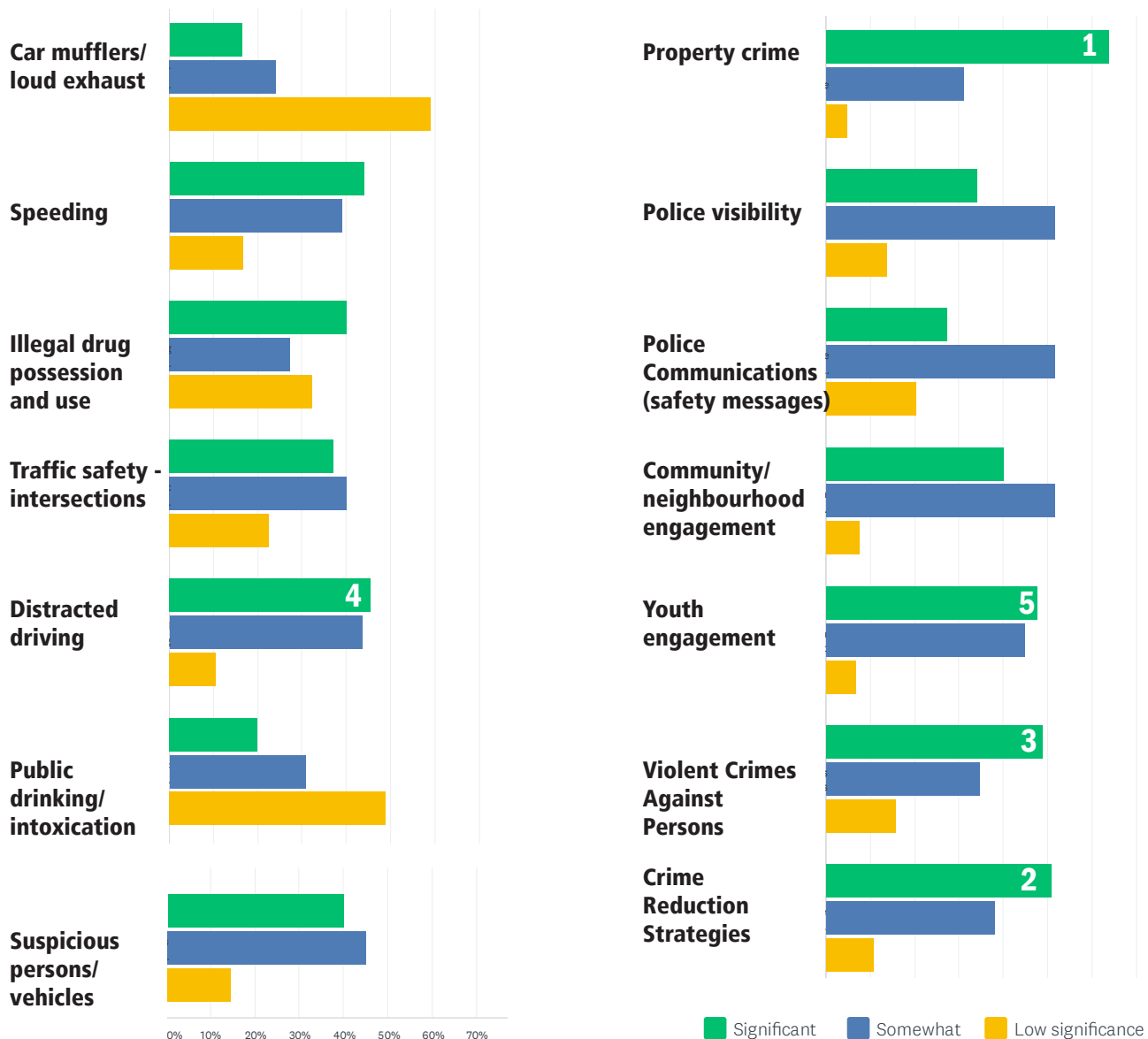
# 2021 Public Safety report

## Community Safety

To what extent would you prioritize the issues listed below in terms of importance for Okotoks?

### Top 5 significant priorities:

1. Property Crime - 64%
2. Crime Reduction Strategies - 51%
3. Violent Crimes Against Persons - 49%
4. Distracted Driving - 45.6%
5. Youth Engagement - 48%







**Is there something we did not ask that you would like to make the Okotoks RCMP aware of?**



## Top comments:

1. No issue - 51%
2. Traffic violations - 17%
3. Kudos/Thanks - 10%
4. More engagement - 10%
5. Lack of presence - 7%



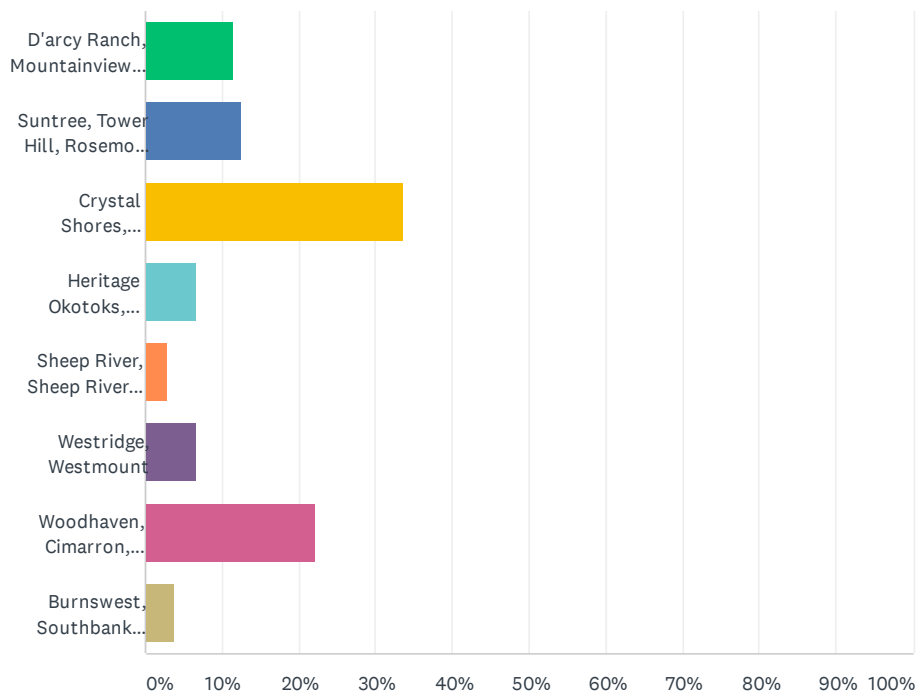


# 2021 Public Safety report

## About our community participants

### What area in Okotoks do you live in?

Answered: 104 Skipped: 0



ANSWER CHOICES	RESPONSES	
D'arcy Ranch, Mountainview, Sandstone, Northgate Commercial Centre	11.54%	12
Suntree, Tower Hill, Rosemont, Central Heights	12.50%	13
Crystal Shores, Crystalridge, Downey Ridge, Drake Landing, Crystal Green, Okotoks Air Ranch, Ranchers Rise	33.65%	35
Heritage Okotoks, Okotoks Business Park	6.73%	7
Sheep River, Sheep River Heights, Sheep River Cove, Sheep River Ridge, Hunters Glen	2.88%	3
Westridge, Westmount	6.73%	7
Woodhaven, Cimarron, Cimarron Meadows, Cimarron Park, Cimarron Grove, Cimarron Vista, Cimarron Springs, Cimarron Estates	22.12%	23
Burnswest, Southbank Business Park, other	3.85%	4
<b>TOTAL</b>		<b>104</b>

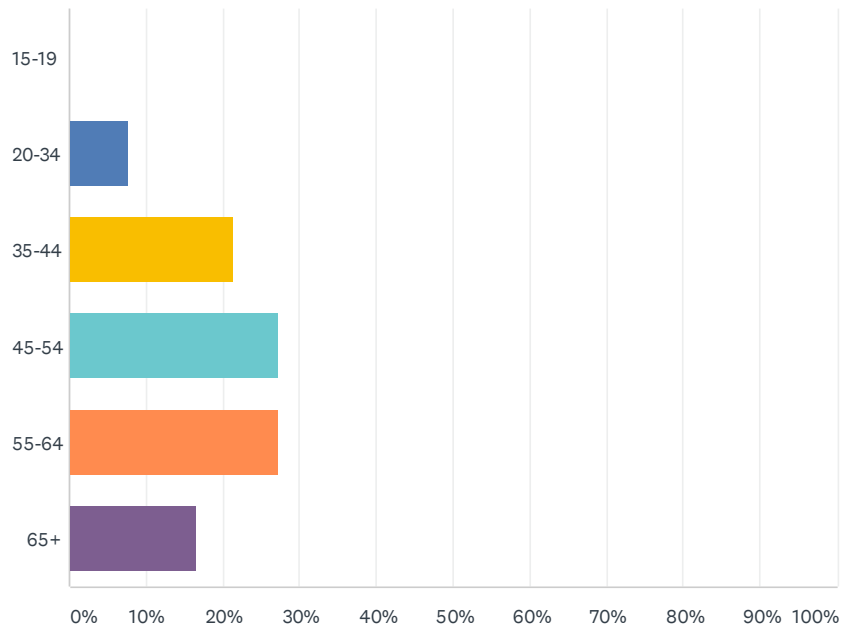


# 2021 Public Safety report

## About our community participants

### Which age group do you fit into?

Answered: 103 Skipped: 1



ANSWER CHOICES	RESPONSES	
15-19	0.00%	0
20-34	7.77%	8
35-44	21.36%	22
45-54	27.18%	28
55-64	27.18%	28
65+	16.50%	17
TOTAL		103





# 2021 Public Safety report







# 2021 Public Safety report

## APPENDIX A: Budget 2021 Engagement Data

The following are suggested reductions in hours for some municipal services:

### Municipal Enforcement Hours Proposed Service Level Reduction

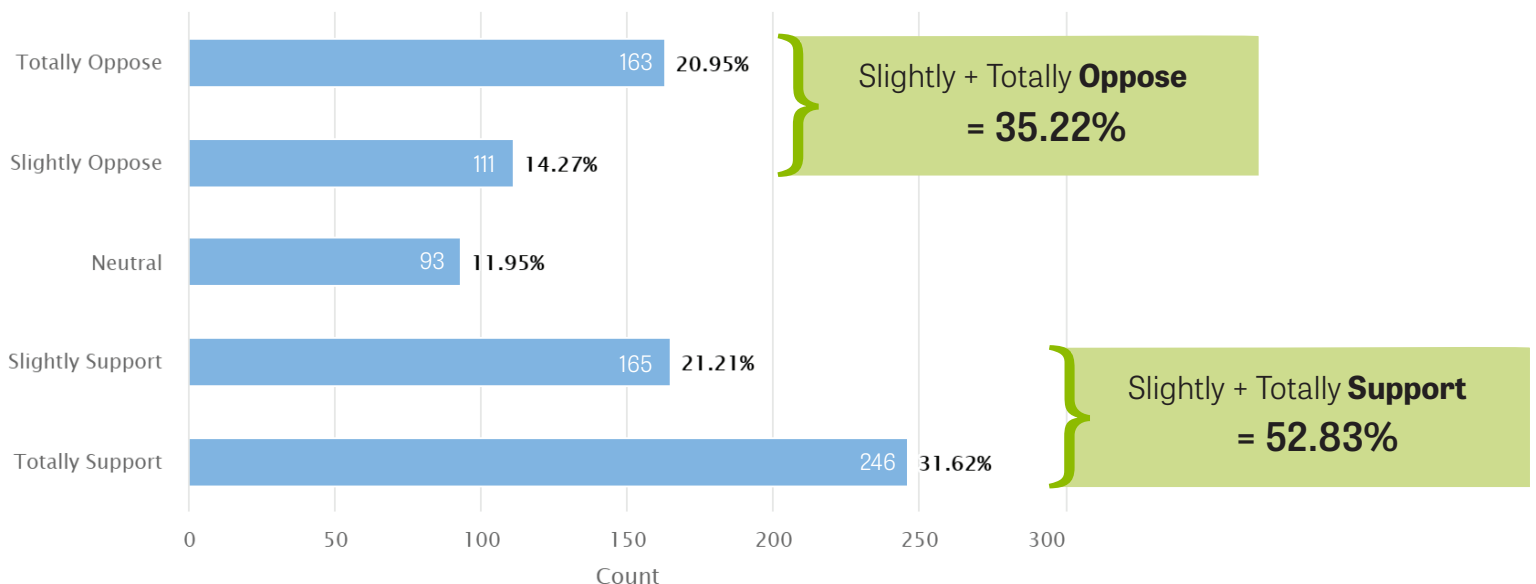
Potential reduction of service hours by 2 hours per day or seasonally, dependent on peak call times. The current normal hours for Municipal Enforcement Peace Officers are from 6 a.m. to midnight.

Please indicate below how much you support this proposed service level reduction:



#### Municipal Enforcement: Hours of Service reduction

778 Voters



# 2021 Public Safety report

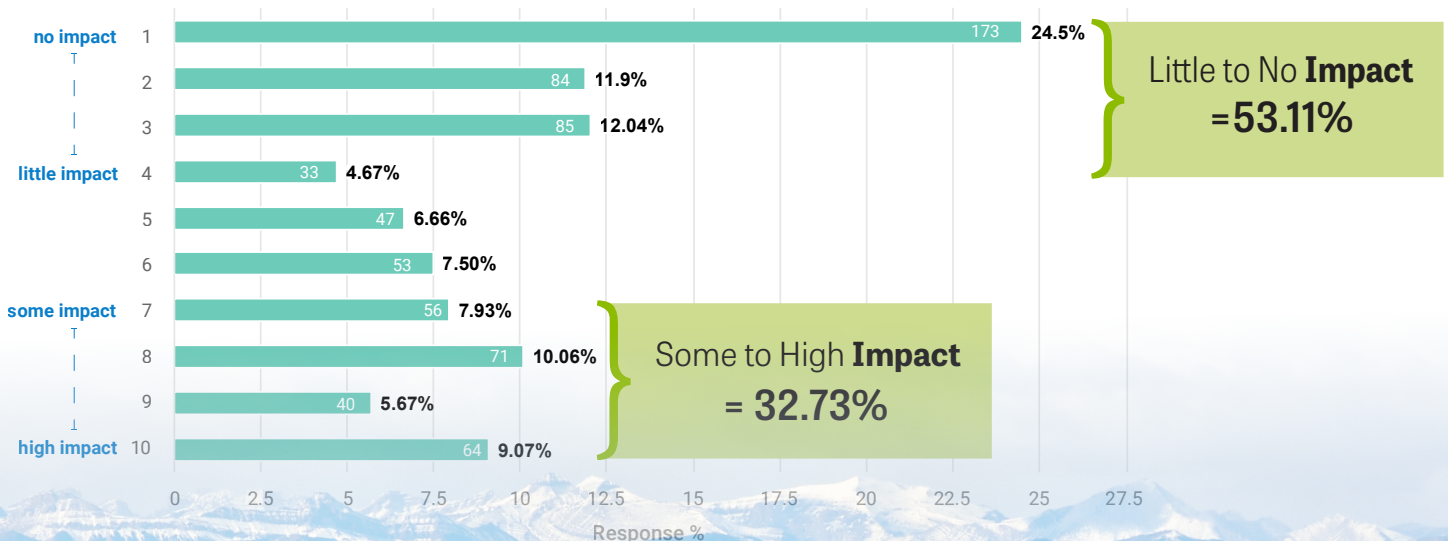
## APPENDIX A: Budget 2021 Engagement Data

### Municipal Enforcement Hours Service Level Impact

Please indicate how this proposed reduction in Town services will impact you and your family with **1** being no impact to my family and **10** being high impact to my family.

#### Impact of service reductions: Municipal Enforcement Hours

706 Voters





# 2021 Public Safety report

## APPENDIX A: Budget 2021 Engagement, User Fees

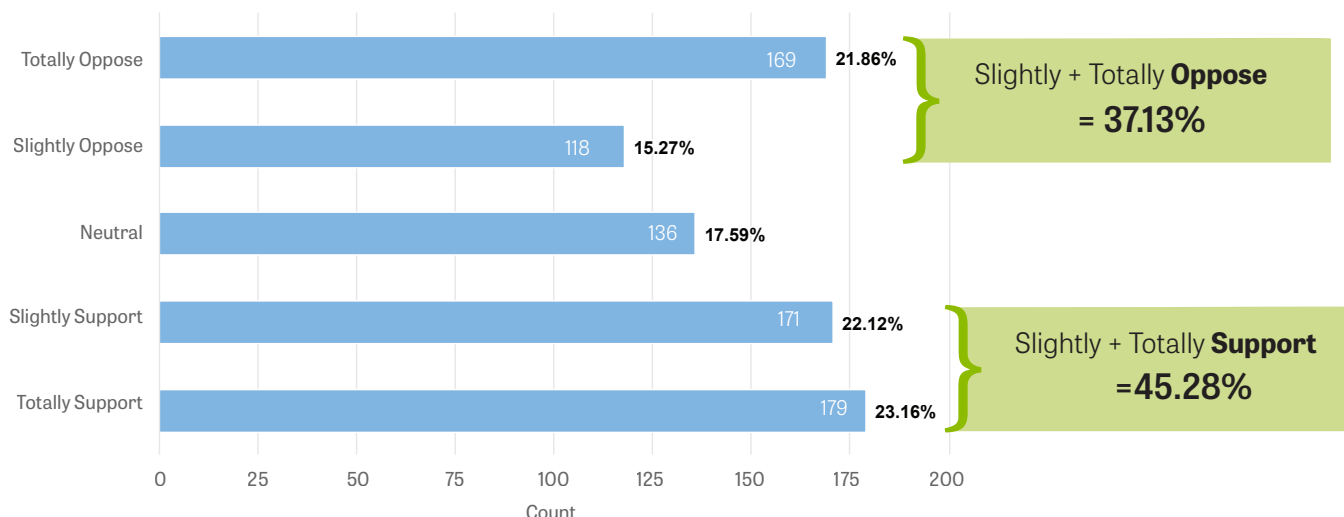
In the first Budget survey, 52% of respondents indicated that they somewhat support or strongly support increasing user fees for Town services that currently have fees and 36% somewhat or strongly opposed this.

**Please indicate how much you would support fee increases for the following services:**

### Increase Protective Services Fees

Increase the following user fees for protective services to meet regional standards:

- Criminal record checks, increase from \$40 to \$60 (non-volunteer)
- Providing collision reports, increase from \$25 to \$50 (paid by insurance companies)
- Fingerprint checks, increase from \$10 to \$25





# 2021 Public Safety report

## APPENDIX A: Budget 2021 Engagement, User Fees

### What new user fees should the Town consider?

#### Municipal Enforcement

Adding red light and speed enforcement cameras at intersections with the highest collision rates.

Municipal Enforcement: red light and speed enforcement cameras

781 Voters

